



Holland America Line®
SAVOR THE JOURNEY



CANCELLATION PROTECTION PLAN

Unforeseen events do happen. When booking your next cruise, be sure to ask about Holland America Lines Cancellation Protection Plan to protect your cruise investment.

CPP STANDARD PLAN – PROVIDED BY HOLLAND AMERICA LINE

Holland America Lines Standard Cancellation Protection Plan (CPP Standard Plan) will allow you, for any reason, to provide written cancellation up to 24 hours prior to the start of your scheduled travel (sea, land and/or air) arrangements made by Holland America Line and receive a refund equal to 80% of the eligible amounts paid. CPP Standard is applicable to passengers that reside in New Zealand.

Five reasons to choose the Holland America Line Cancellation Protection Plan:

1. **NO PRE-EXISTING CONDITIONS.** The Cancellation Protection Plan does not contain pre-existing condition exclusions.
2. **YOU CAN CANCEL BEFORE DEPARTURE FOR ANY REASON.** Even if it's up to 24 hours before departure. Your reservation may be easily cancelled for any reason whatsoever - no claim forms to submit or fine print to review.
3. **YOU GET MONEY BACK.** Holland America Line refunds 80% of eligible amounts paid, for cancellations up to 24 hours prior to departure.
4. **SAME PRICE FOR ALL AGES.** Holland America Line offer the same excellent protection for everyone, at the same cost.
5. **EASY TO BOOK.** CPP can be booked until the date cancellation fees begin to accrue.

In addition, Holland America Line automatically assumes an additional US\$500 of liability for lost, damaged or delayed baggage of guests who purchase the CPP Standard Plan still subject, however, to the limitations in their baggage policies. For example, Holland America Line does not cover losses while baggage is in the custody of airlines. Please review your Baggage Policy.

Please note: The CPP Standard Plan is not insurance, and is administered by Holland America Line; it provides no rights other than those explained above. For example, it does not protect double-triple-quad occupancy rates should one or more members of your party cancel, nor does it cover expenses or unused services due to trip interruption. Terms and Conditions apply.

PLEASE CONTACT YOUR TRAVEL ADVISOR FOR MORE INFORMATION

Travel agents only, please contact the Team at Francis Travel Marketing on
0800 422 784 | 09 444 2298 | reservations@francistravelmarketing.co.nz