

General

The transportation of guests and baggage onboard the vessels of Victory Operating Company, LLC, is governed by these Terms and Conditions and the Passenger Ticket Contract, which will be sent to you approximately four (4) weeks prior to your vacation, and is available upon request or online on our website. Your payment of deposit or full fare constitutes agreement to the terms and conditions of the Passenger Ticket Contract; its provisions shall prevail, and it includes limitations and exonerations of the liabilities and obligations of Carrier. You should read and understand these terms and conditions carefully before making a deposit.

Definitions

The terms "you" and "Guest(s)" refer to any and all person(s) named on the front of the Confirmation, and include all children or others under the care or control of the named person(s). The term "Carrier" includes Victory Operating Company, LLC; its parent and affiliated entities; the vessels; the owners; charterers; operators; agents; and masters and crews thereof; any substituted or connecting ship; the owners; charterers and operators; and all launches belonging to any such ship or owned or operated by the owners, charterers or operators. The term "Fare" includes voyage fare as well as all hotel, land package(s), and shore excursions purchased from Carrier.

Fares are in U.S. dollars, are per guest, are based on double occupancy, and do not include air or land transportation. Port charges of \$429 to \$459 per guest are additional, and not included in the fare. All fares, itineraries, themes, entertainment, shore excursions, and other voyage attributes are subject to change without notice, and we reserve the right to not honor any published prices that we determine were erroneous due to printing, electronic, or clerical error.

Deposit and Final Payment

For confirmation of individual reservations, a deposit of \$500 per person is due within three (3) days of your initial reservation for nonpromotional fares. The balance of the voyage fare is due ninety (90) days prior to sail date, and all reservations not fully paid at such time will be canceled and subject to the cancellation provisions set forth in the cancellation policy below. Carrier accepts the following forms of payment: MasterCard, Visa, Discover, Diner's Club, American Express, and check. Reservations made ninety (90) days or less prior to the sail date will require payment in full at the time of booking.

Cancellation and Change Policy

Guests who must cancel or change their voyage or any part of their vacation package for any reason, including medical or family reasons, are subject to the fees as outlined below. All fares are based on double occupancy; on reservations in which one guest cancels, the remaining guest is responsible for paying any and all single supplements. Please see the Travel Protection section for details on cancellation protection. Carrier reserves the right to cancel all reservations for which final payment is not received ninety (90) days prior to the sail date. All cancellations or changes are subject to a \$250-per-person administrative fee per cruise and/or per segment if a multiple cruise booking.

Days Prior to Departure	Per Person Fees
Up to 91 days.....	\$250-per-person administrative
90-61 days.....	50% of gross fare
60-31 days.....	75% of gross fare
30-0 days.....	100% of gross fare

Travel Protection Information

Carrier recommends that you consider protecting your travel investment. There are several options in the marketplace from which you may purchase travel protection.

NOTE: If you purchased a travel protection plan before November 16, 2018, please contact Arch Insurance at 855-286-8347.

Included in your fare

- Coffee, tea, filtered water, soft drinks, beer, wine and nonpremium liquors
- All meals onboard the vessel
- All standard shore excursions
- All onboard entertainment
- Wi-Fi/Internet access in public areas onboard the vessel

Not included in your fare

- Port charges
- Transportation to and from your home city
- Optional premium shore excursions
- Discretionary gratuities to vessel crew and tour operators
- Travel protection
- Transfer to and from the airport

Hotel Stays

Pre- and post-voyage hotel nights are not included in the voyage fare, and may be available for purchase at an additional charge. A maximum of three pre-voyage and three post-voyage hotel nights are allowed for any booking, if available.

Guests who must cancel their purchased hotel nights and/or City Stay packages for any reason whatsoever are subject to the fees as outlined below.

Days Prior to Departure	2019 Fees
90-61 days.....	50% of gross hotel fare
60-31 days.....	75% of gross hotel fare
30-0 days.....	100% of gross hotel fare

Travel Requirements

Each guest is responsible for obtaining valid passports, visas, proofs of citizenship, and/or public health documents as may be required by governmental authorities or certain ports of call. Guest must provide identification information, including passport number, to Carrier in advance. Guest must present appropriate travel documents at time of boarding. Without proper documentation, Guest may be denied boarding by Carrier, and Carrier will not be responsible for any refund or be otherwise liable to Guest for such denial. In the event that Carrier provides courtesy advice to Guest regarding necessary travel documentation, Carrier does not warrant or guarantee the accuracy of such advice, and Guest remains solely responsible for independently verifying and obtaining appropriate documents. Passports must be valid for six (6) months beyond the conclusion of your voyage.

Documentation

Final travel documents, including itinerary and vouchers (if applicable) will be sent approximately four (4) weeks prior to departure. Reservation must be paid in full, and Guest Information Form(s) must be received before documents will be sent.

Health and Disability Requirements

Guest must notify Carrier in writing at the time of booking of any physical or mental illness, disability, or other conditions for which special accommodations or the use of a wheelchair is necessary or contemplated. Also, Carrier must be notified of any medical treatment that may render Guest unfit for travel or constitute a risk or danger to Guest or anyone else onboard. The vessels do not carry a medical doctor onboard. Acute medical conditions will require you to disembark

to be attended to by shoreside emergency and/or medical response, and you are advised that, due to the nature of travel by water, emergency medical evacuation may be delayed or impossible. Guests needing any form of assistance and those who are physically disabled must be accompanied by someone who will take full responsibility for any needed assistance during the cruise and in the event of an emergency. Carrier reserves the right to refuse passage to anyone who, in our sole opinion, may affect the health, safety, or enjoyment of other guests. Guests requiring a wheelchair must provide their own collapsible wheelchair. Please be aware that some ports of call, shore excursions, docks, gangways, and other requirements may preclude a wheelchair guest from leaving the vessel; that decision will be made by the ship's captain, and is binding. Also, there may be certain physical conditions, including raised doorway thresholds from 2 to 16 inches, stairways, and narrow passageways within the vessel, that may limit or preclude the accessibility of wheelchair-bound guests to some areas. Carrier recommends that Guest purchase travel protection.

Federal Maritime Commission Protection Under Public Law 89-777, the Federal Maritime Commission (FMC) requires vessels having berth or stateroom accommodations for 50 or more passengers and embarking passengers from U.S. ports to maintain acceptable evidence of financial responsibility to indemnify passengers for nonperformance of transportation. Carrier maintains an escrow agreement to protect passenger payments for water transportation. The escrow agreement has been reviewed and approved by the FMC.

Onboard Credit

An onboard credit may be used toward onboard purchases not included in the cruise fare. Onboard credits are nonrefundable, nontransferable, have no cash value, and may not be used to pay gratuities. Any unused portion of an onboard credit is forfeited at the end of the voyage.

Smoking

Smoking is permitted only in designated outside areas onboard our vessels. All interiors of the vessels, including cabins, staterooms, dining rooms, and lounges, are strictly nonsmoking.

Dining Arrangements

Our vessels offer open seating for breakfast, lunch, and dinner. Each vessel also offers an alternate dining venue, where reservations are required and may be made onboard.

Gambling

Gambling is not available or permitted on our vessels.

Animals

Only designated service animals are permitted onboard. You are required to notify Carrier in advance of departure if you plan to bring a service animal because of a disability. Supporting documents may be requested.

Gratuities

Gratuities will be automatically charged to your onboard account at a rate of \$15.50 per guest per day for 2019 voyages.