



LOTUS CRUISES

THE  
MEKONG CRUISES COLLECTION



VIETNAM - CAMBODIA



*A World of Discovery  
in the Heart of Southeast Asia*



LOTUS CRUISES

LOTUS CRUISES



Dear Travel Lover,

Ever wish you could step into a world that is entirely different from the one you know? To see life from another perspective? Lotus Cruises can do just that. We've created an unforgettable travel experience that allows you to touch, taste and feel the spirit of Southeast Asia.

Aboard our vessels, inspired by the beautiful detailing of 1930s French colonial design, you'll explore the past as you navigate through magnificent remnants of former civilizations as well as spending time with locals learning about the authentic traditions of today.

Luxurious suites, sumptuous feasts, amazing entertainment and deluxe amenities make our renowned boutique cruises an exotic adventure complete with luxurious comfort. Lotus Cruises creates authentic handcrafted voyages that are truly all-inclusive.

Join us on the journey!

DIEP NGOC LE  
Chairwoman

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SIEM REAP

# CAMBODIA

WAT HANCHEAY

ANGKOR BAN

KAMPONG CHAM

PHNOM PENH

# VIETNAM

TAN CHAU

HO CHI MINH CITY

CAI BE

PHU QUOC ISLAND (VIETNAM)

SA DEC

MY THO

City/Province

Lotus Cruises journey

Mekong Navigator course

Bus rides

Mekong river



MEKONG  
NAVIGATOR

*W*hen you step aboard The Mekong Navigator, you'll enter a space filled with the nostalgic beauty of French colonial stylings alongside luxurious modern amenities. Relax on the sun deck and watch the lush scenery pass you by as you cruise down the mighty Mekong river or explore hidden cultural gems with a dedicated guide, either way, you'll be inspired by the rich culture and the resilient spirit of the local people.

The 34-suite cruiser features a fitness center, a spa, library and internet lounge, a convivial dining room and an array of spacious, well-appointed suites with luxury hotel standards. Throughout the voyage, you will be attended by our hospitable local crew in sophistication and comfort. A trip on The Mekong Navigator will immerse you in the luxury and romance of a bygone era while celebrating the beauty of the present.





RV MEKONG NAVIGATOR



## *Le Salon*



Le Salon is an ideal place to relax with friends, recount the day's adventures or simply unwind while marveling at the passing landscape through the expansive windows. Guests may enjoy complimentary local beer and spirits, coffee, tea, and soda or choose from a selection of premium wines or liqueurs available for purchase. Le Salon is also the perfect place to watch live cultural performances in the evenings.





## *Le Marché*



A tribute to the incredibly flavorful cuisine of Southeast Asia, Le Marché will take you on a gastronomic journey of the fresh herbs, fruits and vegetables that fill the local markets. Guests can also enjoy a variety of western dishes, thoughtfully prepared for those who would like a taste of home. Le Marché provides a casually elegant, open dining set-up, with complimentary wine available in the evening. Sumptuous breakfast and lunch buffets are served daily.





## *La Bibliotheque*

La Bibliotheque allows you to unplug and browse through a wide selection of books from authors who have also been enchanted by the beauty of Indochina.

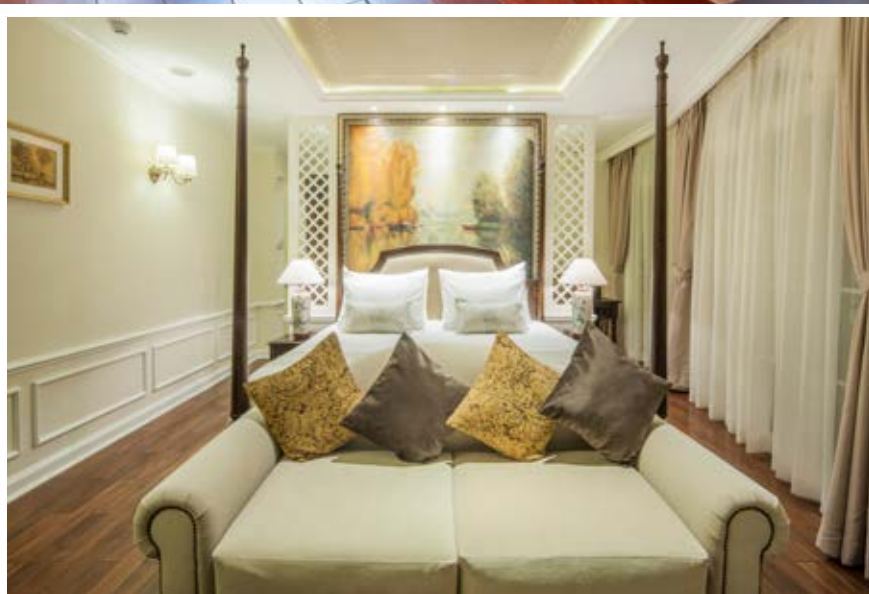
## *Sun Deck*

Choose your perfect chaise lounge in the sun or the shade and relax in style on the Mekong Navigator's sundeck. Early risers can enjoy a front row seat for a spectacular sunrise as the Mekong Navigator's crew pampers you with fresh-pressed fruit juice. In the evening, you can take photos of the dramatic sunset above the river as you sip your favorite cocktail.



## *La Vie*

Guests may embark on a journey of wellness and rejuvenation at La Vie. The La Vie fitness center is outfitted with the most advanced fitness equipment and features a luxurious spa that allows guests to travel in full relaxation mode. After a workout, guests can reward themselves by choosing from an array of spa treatments including aromatherapy treatments, body wraps and traditional and western massage.





## *Accommodations*

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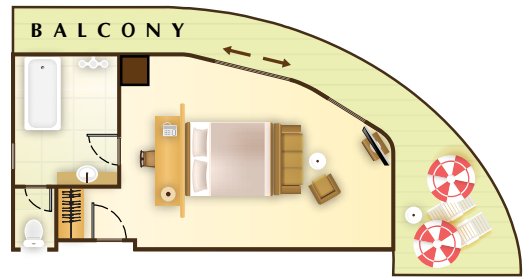
Accommodations aboard the Mekong Navigator embody the grace and style of the French colonial era while incorporating modern conveniences and luxuries that rival the finest hotels in Asia. Spacious, well-appointed suites provide individual climate control, flat-screen televisions with a select range of movies, spa-quality robes, slippers and bath amenities, daily housekeeping with turndown service, fine bed linens, premium mattresses, duvets, your choice of pillows and newspapers delivered daily.

# Grande Suite



Located in the front of the cruiser on the Orchid Deck (upper deck), our two Grande Suites offer the most luxurious environments on board. With 584 square feet (54 square meters) of space including the balcony, guests in the Grande Suite will enjoy panoramic river views through floor-to-ceiling glass windows, a private balcony with a generous seating area, a fully-stocked and complimentary mini-bar, complimentary laundry service, daily butler service, and special in-room dining options that are exclusive to Grande Suite guests.





**584 square feet/54 square meters**

*(including veranda with 188 sq ft/18sqm)*

- Large panoramic veranda with patio furniture and floor-to-ceiling French doors
- Spacious seating area
- King-size bed
- Marble bathroom with a spa-quality tub and separate rainfall shower
- Writing Desk
- Hair Dryer
- Flat screen LCD television with news, sports, movies and infotainment channels
- Minibar restocked daily with local beer, soft drinks and water

**Daily Butler Service which includes**

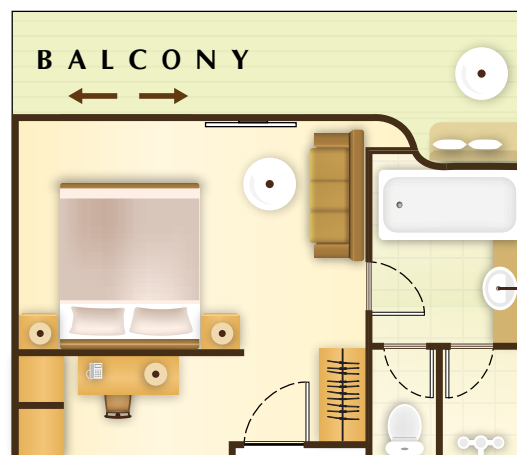
- Nightly turndown service
- Assistance with selection on the pillow menu
- Presentation of bathroom amenity options
- Demonstration of movie system
- Polishing and conditioning of shoes, upon request
- Ice bucket replenishment
- Unpacking and packing of luggage, upon request
- A preparation of a special scented bath, upon request
- Complimentary one hour La Vie spa treatment
- Complimentary laundry service
- Complimentary evening canapés



## *Prestige Suite*

Located mid-ship on the Orchid Deck (upper deck), Prestige Suites provide guests with 387 square feet (36 square meters) of living space including balcony. Thoughtfully designed for comfortable living, the Prestige Suites provide an expansive bathroom with soaking tub and premium bath amenities, living area with sofa, private balcony, and daily butler service.





**387 square feet/ 36 square meters**

*(including balcony with 70 sqft/7sqm)*

- Spacious private balcony with large panoramic floor-to-ceiling French doors
- Large seating area
- King-size bed
- Marble bathroom with a spa-quality tub and separate rainfall shower
- Writing Desk
- Hair Dryer
- Flat screen LCD television with news, sports, movies and infotainment channels
- Minibar restocked daily with local beer, soft drinks and water

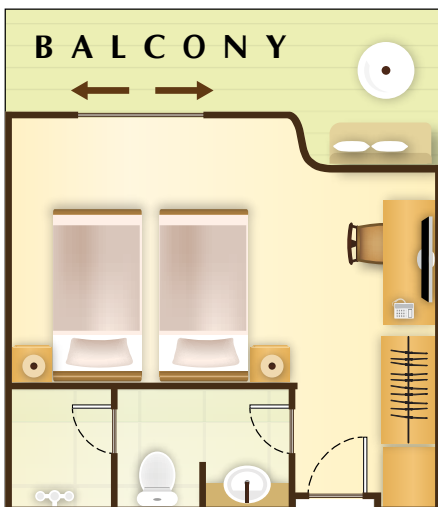
**Daily Butler Service which includes:**

- Nightly turndown service
- Assistance with selection on the pillow menu
- Presentation of bathroom amenity options
- Demonstration of movie system
- Polishing and conditioning of shoes, upon request
- Ice bucket replenishment
- Unpacking and packing of luggage, upon request
- A preparation of a special scented bath, upon request
- Complimentary one hour La Vie spa treatment
- Complimentary laundry service
- Complimentary evening canapés



## Signature Suite

Located on the Orchid Deck (upper deck), Signature Suites provide guests with 291 square feet (27 square meters) of living space including a private balcony where guests may enjoy a daily continental breakfast while enjoying the view. Signature Suites are outfitted with two twin-size bed or one queen-size bed, upon request.



### 291 square feet/27 square meters

*(including balcony with 53 sqft/5sqm)*

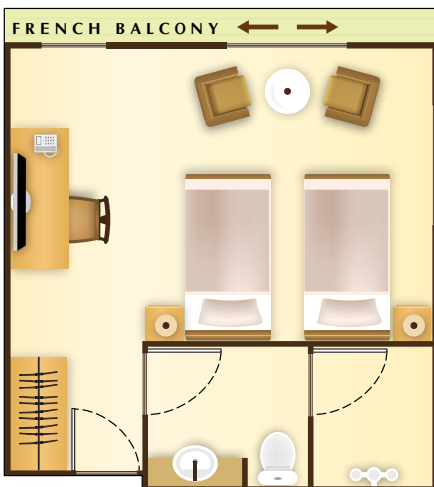
- Spacious private balcony with large panoramic floor-to-ceiling French doors
- Seating area
- Queen-size or Twin beds
- Luxury marble bathroom with rainfall shower
- Writing Desk
- Hair Dryer
- Flat screen LCD television with news, sports, movies and infotainment channels
- Minibar restocked daily



## Vista Suite



Located on the Lotus Deck (Main Deck), Vista Suites provide guests with 276 square feet (26 square meters) of living space including a French balcony with a spacious seating area, perfect for enjoying the dramatic sunsets along the Mekong River. Vista Suites are outfitted with two twin-size beds or one queen-size bed, upon request.



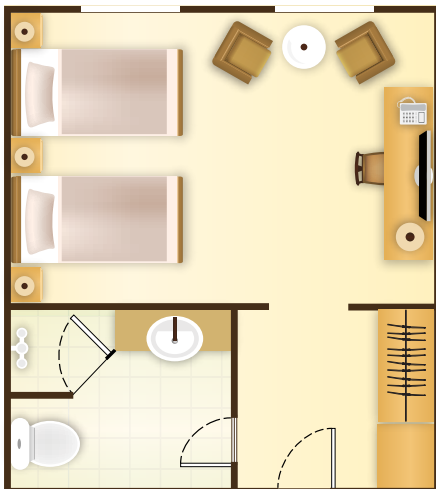
### **276 square feet/26 square meters** (French balcony)

- Private balcony with large panoramic floor-to-ceiling French doors
- Seating area
- One queen-size or two twin beds
- Luxury marble bathroom with rainfall shower
- Writing Desk
- Hair Dryer
- Flat screen LCD television with news, sports, movies and infotainment channels
- Minibar restocked daily



## Superior Suite

Located on the Jasmine Deck (lower deck), these Superior Suites provide guests with 256 square feet (24 square meters) of living space, brightened by two expansive porthole-style windows. Superior Suites provide a quiet sanctuary with plenty of room to relax. Superior Suites are outfitted with two twin-size beds or one queen-size bed, upon request.

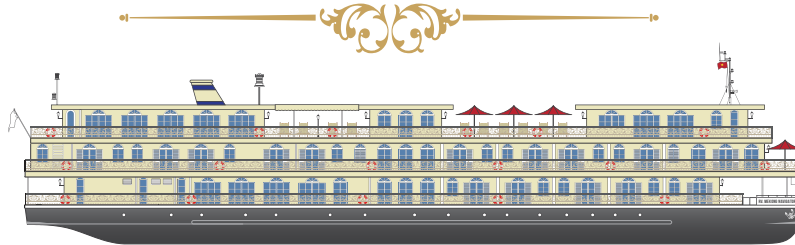


### 276 square feet/26 square meters

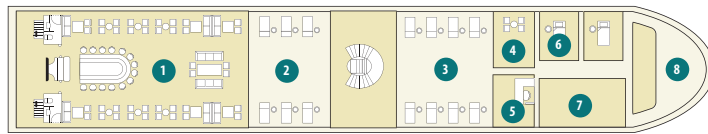
(French balcony)

- Seating area
- Queen-size or Twin beds
- Luxury marble bathroom with rainfall shower
- Writing Desk
- Hair Dryer
- Flat screen LCD television with news, sports, movies and infotainment channels
- Minibar restocked daily

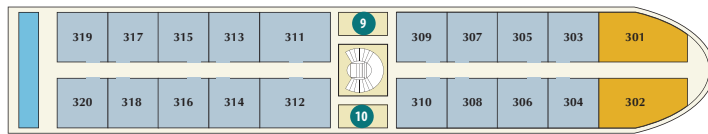
# R.V. MEKONG NAVIGATOR DECK PLAN



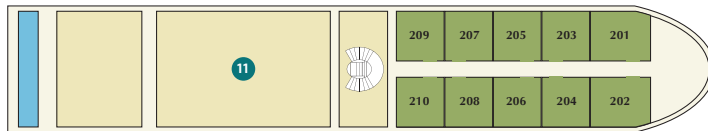
SIDE ELEVATION



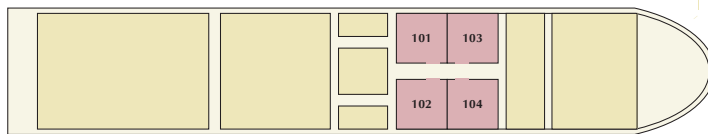
SUN DECK



ORCHID DECK



LOTUS DECK



JASMINE DECK

- 1 Le Salon
- 2 Observation Deck
- 3 Sun Deck
- 4 La Bibliotheque
- 5 Computer Center
- 6 La Vie Spa
- 7 Gym
- 8 Wheelhouse
- 9 Office
- 10 Gift Shop
- 11 Le Marché Restaurant





MEKONG  
JEWEL





# *Uncovering the Mekong Jewel*

If you're looking to immerse yourself in the natural beauty and history of the Mekong River while traveling in 5-star style look no further than the Mekong Jewel. Our newest cruiser marries the 360-degree experience of authentic cultural immersion with more choices, more luxury and no hassles. While aboard the Mekong Jewel, your preferences are prime. Every detail has been hand-picked, from the furnishings to the guided excursions, to satisfy a range of sophisticated tastes.

Between tours with local experts into aromatic markets or through hidden city streets, you'll have plenty of time to relax and revive. The Mekong Jewel features a jet pool, an infrared sauna, a fitness center and our restful Cochinchine Spa, Hair Salon and Nail Bar. Prefer a good book? Head to our Opal Library and let the tales of ancient Indochina spirit you away as you unwind with a complimentary drink on the sun deck. Even your choice of dining experiences will take you out of the ordinary. From our glass-walled Jade Spirit al fresco restaurant to the truly panoramic view at the Sapphire sky lounge and the expansive buffets offered at The Pearl dining hall, every meal will become a memory.

The Mekong Jewel embodies the atmosphere of an elite boutique hotel while you float serenely down the legendary Mekong. And this all comes with the peace of mind of knowing that there are no hidden costs. From the exquisitely professional service to the port excursions, meals, self-service laundry facilities and gratuities, everything is included in the price. So, take in the sunset and the cool breeze along the Mekong as you enrich your experience with new connections to the local traditions and authentic flavors of this breathtaking destination.



## *The Emerald Dinning Hall*

From the sumptuous breakfast and lunch buffets to elegant plated themed dinners, the talented chefs in The Pearl dining hall will prepare mouthwatering international and local dishes that are sure to delight the Mekong Jewel's discerning guests. The spacious, opalescent interior of the restaurant is inspired by the cosmopolitan sophistication and natural beauty of the restaurant's precious namesake. The passing view of the banks of the Mekong through the floor-to-ceiling windows add a natural setting to your experience. Choose from our complimentary selection of local beer, wines, liqueurs and beverages with your meal.







## *Opal Alresco Dining*

Our multi-functional Jade Spirit restaurant features convertible glass walls so that no matter what type of weather is on the horizon guests can still enjoy the feeling of al fresco dining. Relax with friends in the airy and spacious dining room and take in the sunset as you sip on our selection of red and white wines, beer and soft drinks. Our chefs will showcase their culinary skills in the open kitchen as they prepare world-class Asian and international fare.



## *Sapphire Lounge*

The Mekong Jewel's serene indoor lounge is the perfect place to enjoy a moment of calm. Hand-sourced furnishings lend the Topaz lounge an air of antique elegance while the comfortable seating invites you to relax and stay awhile. All-day refreshments and individual climate control make this the place to go for customisable contentment.

# Sun Deck & Emerald Pool



Sink into a comfortable chaise lounge, close your eyes and let the sunshine and bird songs lull you into blissful relaxation. The Mekong Jewel's sun deck is the ideal place to catch up on your reading, some bronzing or just to have a quiet space to enjoy the landscape in the open air. For those who are looking to keep fit while cruising down the river, our Emerald Pool is equipped with jets to create the feeling of an underwater current. After a dip, our attentive staff will be ready with a delicious cocktail or beverage of your choice.



# Jade Spirit Sky Lounge



Vietnam's biggest cities are known for their extravagant sky bars but imagine taking the atmosphere, open air and well-crafted cocktails of a Saigon rooftop and enjoying it on the top deck of a luxury cruise liner. The Mekong Jewel's sophisticated Sapphire Sky Lounge marries clean and contemporary design with tropical splendor. Choose from a wide variety of beverages and bar snacks and enjoy your evening nightcap with the cooling breeze from the Mekong.





## *Topaz Library*

One of the greatest pleasures of a long voyage is to finally have the time to get lost in some reading. On board the Mekong Jewel, guests will find a variety of books and magazines that are sure to suit any reading tastes, whether your genre of choice tends towards biographies, business papers or love stories set in French Indochina. Board games are also available for those who prefer a quiet game of chess to an epic novel.



## *The Pearl Wellness*



A cruise on the Mekong Jewel can be as active as our guests desire. Guests are free to use the Mekong Jewel's state of the art exercise equipment to maintain ideal fitness levels and to stay active in between walking tours on our guided excursions. Dedicate an hour or two to burn some calories so that you can indulge in dessert guilt free.





## *Spa*



Unravel your tension in the glamorous Spa as you wind down the Mekong river. Pamper yourself with a traditional Vietnamese massage or choose from our menu of international treatments. Our skilled therapists can guide you to find the right massage style for your needs. Make sure to save time for the infrared sauna to detoxify your body and enjoy a sense of holistic well-being and relaxation.



## *Hair Salon & Nail Bar*



A cruise on the Mekong Jewel will allow you to experience culture, adventure and the natural beauty of the surroundings while never missing out on luxurious extras. One of those extras is the Hair Salon & Nail Bar, specially created for our guests who love to maintain their beauty standards even while on vacation. Stop in for a blowdry or a manicure and wow your dinner partner with your groomed good looks.

# Accommodations

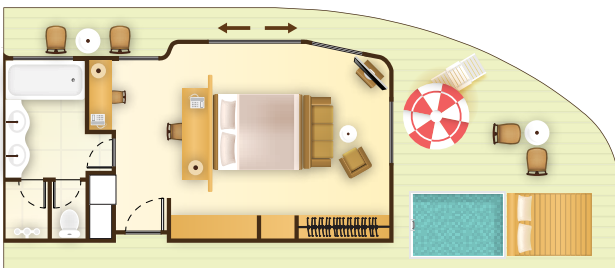


Like a classic jewelry box, which unlocks to reveal its most precious interior, the Mekong Jewel's accommodations shine with chic refinement in total privacy. The door to each suite opens into a lavish space with high ceilings and hand-picked décor, epitomizing the soft lines and rich tones of the French Indochine era. The faultless attention to detail from the luxurious bath amenities to the mini bar and glass water carafe that are restocked daily showcase the Mekong Jewel's world-class service. Slip on your velvety soft spa robe, sink down into the bed after choosing your perfect pillow from our pillow menu and marvel at your exquisite new home away from home.





# Grande Suite



Voyage in utmost comfort in the largest suite currently sailing on the Mekong River. The Grande Suite features a spacious 915 sqft (85 sqm) and a panoramic veranda, perfect for sipping wine in

privacy and taking in the sunset. Watch the light change depending on the time of day through the floor-to-ceiling glass windows. The decor in the room is inspired by the glamorous tropical refinement of Southeast Asia in the 1930s with all the modern luxuries you might require from top-shelf selections in the minibar to designer bath products in the marble spa bathroom. Enjoy the personalized service of your daily butler service and leave your stress behind. Grande Suites are outfitted with one king-size bed.





**915 square feet / 85 square meters**

*(including balcony with 398 sqft/37 sqm)*

- Large panoramic veranda with patio furniture and floor-to ceiling French doors
- Spacious seating area
- King-size bed
- Marble bathroom with spa quality tub and separate rainfall shower
- Writing Desk
- Hair Dryer
- Flat screen LCD television with news, sports, movies and infotainment channels
- Minibar restocked daily with local beer, soft drink and water

**Daily Butler Service which includes:**

- Nightly turndown service and gift
- Assistance with pillow menu selection
- Presentation of bathroom amenities
- Demonstration of movie system
- Polishing and conditioning of shoes, upon request
- Ice bucket replenishment
- Unpacking and packing of luggage, upon request
- Scented bath preparation, upon request
- Complimentary one-hour spa treatment and one-hour infrared sauna experience
- Complimentary laundry service
- Complimentary evening canapés
- Unique Private dining experience in the room or balcony





# Prestige Suite

The Mekong Jewel's Prestige Suite provides guests with an airy 548 sqft (51 sqm) of comfort. The private balcony with floor-to-ceiling French glass doors flood the room with natural light and highlight the beauty of the hand-picked furnishings. The expansive marble bathroom and rainfall shower are made for relaxing, while your private butler will make sure all your needs are met on a daily basis. Prestige Suites are outfitted with one king-size bed.

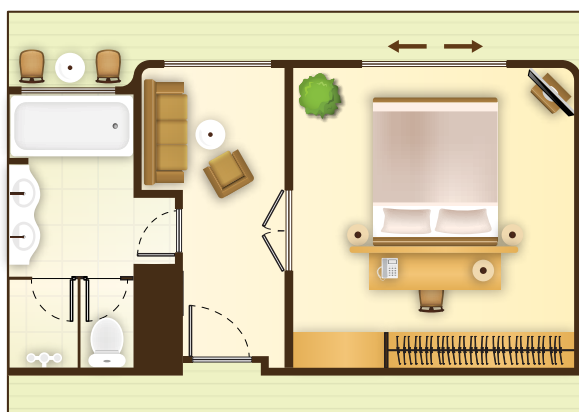
## 548 square feet / 51 square meters

*(including balcony with 86 sqft/8 sqm)*

- Spacious private balcony with large panoramic floor-to ceiling
- French doors
- Seating area
- King-size bed
- Marble spa quality bath with tub and separate rainfall shower
- Writing Desk
- Hair Dryer
- Flat screen LCD television with news, sports, movies and infotainment channels
- Minibar restocked daily with local beer, soft drink and water

## Daily Butler Service which includes

- Nightly turndown service and gift
- Assistance with pillow menu selection
- Presentation of bathroom amenities
- Demonstration of on-demand entertainment system
- Polishing and conditioning of shoes, on request
- Ice bucket replenishment
- Unpacking and packing of luggage, upon request
- Scented bath preparation, upon request
- Complimentary one-hour spa treatment and one-hour infrared sauna experience
- Complimentary laundry service
- Complimentary evening canapés
- Unique Private dining experience in the room or balcony





## Signature Suite

With the option of two twin-size beds or one queen-size bed, the Signature Suite layout is customizable for your needs. The space in your 333 sqft (31 sqm) suite becomes even more generous when you take into account the private balcony. Enjoy your breakfast in the spacious seating area or choose your nightcap from the fully-stocked minibar as you take in the panoramic view through the floor-to-ceiling glass doors.



### 333 square feet/31 square meters

(including balcony with 53 sqft/5sqm)

- Spacious private balcony with large panoramic floor-to ceiling
- French doors
- Seating area
- Queen-size or Twin beds
- Luxury marble bathroom with rainfall shower
- Writing Desk
- Hair Dryer
- Flat screen LCD television with news, sports, movies and infotainment channels
- Minibar restocked daily



## Vista Suite



Vista Suites provide guests with a comfortable 323 sqft (30 sqm) of living space with ample light through the floor-to-ceiling French doors. Enjoy the serene landscapes with a hot cup of specialty coffee as the sun rises over your private balcony. The Vista Suite includes one queen-size or two twin beds.

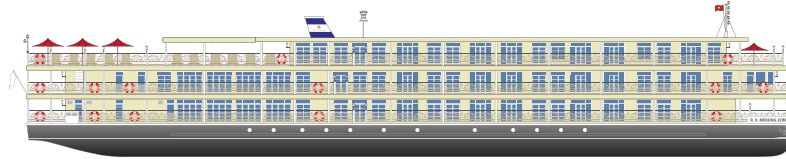


### 323 square feet/30 square meters

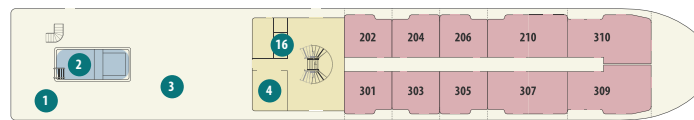
(balcony 22 sqft/2 sqm)

- Private balcony with large panoramic floor-to ceiling French doors
- Seating area
- Queen-size or Twin beds
- Luxury marble bathroom with rainfall shower
- Writing Desk
- Hair Dryer
- Flat screen LCD television with news, sports, movies and infotainment channels
- Minibar restocked daily

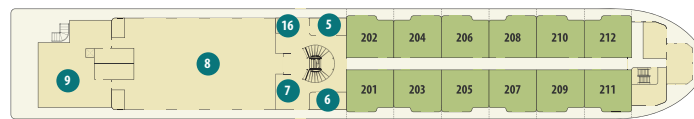
# MEKONG JEWEL DECK PLAN



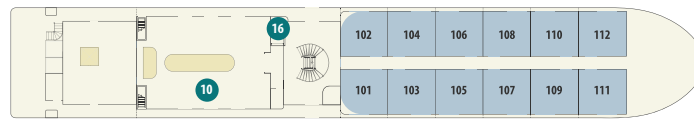
SIDE ELEVATION



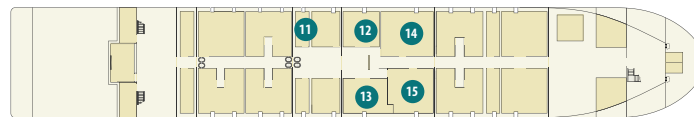
SUN DECK



ORCHID DECK



LOTUS DECK



JASMINE DECK

- |                       |                            |                               |                                  |
|-----------------------|----------------------------|-------------------------------|----------------------------------|
| 1 Sun Deck            | 5 Reception                | 9 Jade Spirit Alfresco        | 13 Fitness Center                |
| 2 Jet Pool            | 6 Gift Shop                | 10 The Pearl Dining Hall      | 14 Cochinchine Spa               |
| 3 Sapphire Sky Lounge | 7 Guest Self-service Coffe | 11 Guest Self-service Laundry | 15 Infrared Sauna and Steam Room |
| 4 Library Marguerite  | 8 Topaz Lounge             | 12 Hair Salon and Nail Bar    | 16 Lift                          |





DISCOVER THE  
*Heart & Soul*  
OF THE SOUTHEAST



Experience the treasures of the mysterious Mekong River while on a Lotus Cruises journey. From the warm smiles you encounter while visiting the floating markets to the waving children running to the shore to greet the ship, this clearly is a rare destination that is a privilege to experience. The incredible natural beauty of Vietnam and Cambodia will ensure guests savor every moment of this magnificent river cruise experience.

*\*Cruise operates in reverse direction on alternating departures. Itinerary subject to change and may vary depending on water level.*



# *Experience* OUR 4-DAY VOYAGE

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Travelers who join the 4-day cruise option will have the time to immerse themselves in the fascinating river culture of the Mekong Delta. Witness the local way of life, sample the cuisine and experience first-hand the diversity of the people while marveling at the breathtaking views of the lush landscape along Vietnam's and Cambodia's riverbanks.



# Upstream Itinerary

## DAY 1: MY THO / EMBARKATION

In the afternoon, enjoy a scenic drive from Ho Chi Minh City to the port of My Tho. From here, we begin our journey upstream aboard the luxurious ship. Following a welcome champagne reception, everyone gathers in the dining hall to enjoy a delicious Vietnamese "Mekong Delta" theme dinner and cultural performance.

## DAY 2: CAI BE / SA DEC

Following breakfast, we board the sampan boats and sail past the city's French gothic cathedral, then tour the historic Ba Duc House with its beautiful surrounding gardens. From there we head back to the sampans to sail to a traditional rice factory where workers produce rice paper, rice wine, popped rice and many varieties of traditional candies. Everyone will return to the ship for a sumptuous lunch and a scenic cruise upstream to Sa Dec.

En route to Sa Dec, we will observe the daily routine of the villagers while navigating the narrow canals of the Mekong on board the sampans. Upon arrival in Sa Dec, we will visit a local brick factory to view the end-to-end process of brickmaking, using clay taken from the banks of the Mekong River.

We'll continue our journey to the town of Sa Dec, where we will visit the home of Mr. Huynh Thuy Le, who inspired Marguerite Duras' novel *L'Amant* (The Lover). A fascinating walk through the town's market will allow guests to experience

the sights and scents of the colorful fresh produce, meat, live fish and seafood being sold.

## DAY 3: LONG KHANH A / BOARDER CROSSING

Today, we will visit the local island village of Hong Ngu, not far from the Vietnamese-Cambodian border. Hong Ngu produces a large number of traditional Khmer scarves exported to Cambodia. We have the opportunity to see the weaving process in real time as we travel through several local homes in the village. Guests will also visit the town's temple dedicated to a unique religion founded in this area of Vietnam, called Hoa Hao.

Return to the ship for a delicious lunch. After clearing immigration and crossing the border, guests will witness a fascinating change in architecture along the riverfront as we enter Cambodia. Spend a leisurely afternoon as the anticipation builds for our late-evening arrival in Phnom Penh.

## DAY 4: PHNOM PENH / DISEMBARKATION

Welcome to Phnom Penh. After breakfast on board, we bid farewell to our guests.



## 8 DAYS *Downstream Itinerary*

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Our full 8-day cruise enables us to share with you the rich culture that is present along the waters that flow between Vietnam and Cambodia. This fascinating destination will enrich your knowledge of the region's history while inspiring you with the entrepreneurial spirit of the Mekong villagers, the perseverance of the Cambodian farmers and the uplifting serenity of the Buddhist monks. Explore the past as you navigate through magnificent remnants of former civilizations. Complete your experience with an entertaining evening of music and cultural performances.

**DAY 1:**  
**SIEM REAP / KAMPONG CHAM**

Embark on a picturesque ride from Siem Reap to Kampong Cham where we will board our elegant ship-your home for the next seven nights. Enjoy the welcome champagne reception and Khmer themed dinner as we set sail on the beautiful Mekong.



**DAY 2:**  
**KAMPONG CHAM / WAT HACHEY**

In the morning, enjoy a drive through the city of Kampong Cham to visit the hills of Phnom Pros (man hill), Phnom Srey (woman hill), the incredible Stupa, a 10-meter long reclining Buddha and the 13-meter tall preaching Buddha. Visit the 12th century Angkorian-



period complex, known as Wat Nok Bachey, to see several original statues of Buddha as well as some ancient stone inscriptions. After the leisurely walk around the monastery, we will return to the ship for a sumptuous lunch. Next on the itinerary is a visit to a local secondary school, which serves eight surrounding districts. Following a tour of the school and opportunity to chat with the principal and students, guests walk up the hill to Wat Hanchey to receive a traditional Buddhist Water Blessing from the monastery's resident monks.

**DAY 3:**  
**ANGKOR BAN**

We will visit the charming town of Angkor Ban and have a glimpse into the lives of the local people. Our tour will start with a visit to the home of a local family, who will share their way of life with us. From there, we will continue our stroll through the village to a traditional school where the town's children will be hard at work in their English classroom. The children will be delighted to meet new people as you experience their typical school day. A short walk back through the village will take us to the local monastery complex for a brief visit before returning to the ship.



## DAY 4: PHNOM PENH

This morning, we will learn more about the darkest days of Khmer history, an important key to understanding the Cambodian culture. After a scenic 45-minute drive, we will arrive at the Choeung Ek killing fields. Here we will walk through the complex, visit the small museum and Memorial Stupa and learn more about the atrocities committed during the Khmer Rouge regime. Before returning to the ship, guests will also tour Tuol Sleng (also known as S-21), the former school, which was converted to the main prison and torture headquarters of the Khmer Rouge.



## DAY 5: PHNOM PENH / OVERNIGHT

After breakfast on board, we will meet the cyclo drivers for an exciting morning city tour of Phnom Penh. Along the riverfront is the Royal Palace complex where we will enjoy a leisurely walk through the grounds to see the Throne Hall and Moonlight Pavilion. Next we will visit the famous Silver Pagoda, home of Cambodia's Emerald Buddha and Maitreya Buddha, encrusted with more than 9,000 diamonds.



We will return to the cyclos for a short ride to conclude the morning at the National Museum, where we will have a comprehensive tour of the many Angkorian-period artifacts excavated at the Angkor Temple complex.

The afternoon will be free for you to enjoy a variety of optional excursions, shopping or simply explore authentic Khmer cuisine in the local restaurants and pubs nearby. Before dinner, join us on the Sun Deck to watch Cambodian cultural performances including Apsara, Cambodia's national dance as well as a traditional blessing dance.

## DAY 6: BOARDER CROSSING / LONG KHANH A

We will leave Cambodia and cross into Vietnam, where we will witness the way that the agricultural aspects of riverfront living merges with a modern lifestyle. Visit the local island village of Hong Ngu, not far from the Vietnam-Cambodia border. Hong Ngu produces a large number of the traditional Khmer scarves exported to Cambodia. Guests will also visit the local temple dedicated to a unique religion founded in this area of Vietnam, called Hoa Hao. We will return to the ship for a delicious lunch and some



leisure time. In the evening, join the culinary team as they demonstrate the art of Vietnamese and Cambodian cooking.

### DAY 7: SA DEC / CAI BE

Following breakfast, we will continue our journey to Sa Dec, where a short visit will be made to the home of Mr. Huynh Thuy Le who inspired Marguerite Duras' novel "L'Amant" (The Lover) as well as a fascinating walk through the town's market to marvel at the sights and scents of the colorful fresh produce, meat, live fish and seafood being sold. Onboard the sampans, we will navigate the narrow canals of the Mekong and observe the daily routine of the villagers en route to the historic town. We'll stop at a local brick factory to view the entire



process of brickmaking, using clay taken from the bank of the Mekong River. Our English-speaking tour guide will bring you onboard the sampans to sail past the city's French gothic cathedral followed by a tour of the historic Ba Duc House with its beautiful surrounding gardens. The last tour of the afternoon is to a traditional rice factory where workers produce rice paper, rice wine, popped rice and many varieties of traditional candies.

### DAY 8: MY THO / DISEMBARK

Following breakfast, we will arrive at the port of My Tho to disembark and proceed to Ho Chi Minh City.



## MEKONG NAVIGATOR FARE SUMMARY

From 01 January 2019 to 31 December 2020

	Peak 01 Oct - 31 Mar	Shoulder 01 Apr - 30 Apr	Low 01 May - 01 Aug	Shoulder 01 Sep - 30 Sep
	USD	USD	USD	USD

### 2019 DEPARTURE (8 DAYS)

Grande Suite	4,899	3,674	2,939	2,939
Prestige Suite	4,099	3,074	2,459	2,459
Signature Suite	3,499	2,624	2,099	2,099
Vista Suite	3,099	2,324	1,859	1,859
Superior Suite	2,699	2,024	1,619	1,619

### 2020 DEPARTURE (8 DAYS)

Grande Suite	4,948	3,711	2,968	2,968
Prestige Suite	4,140	3,105	2,484	2,484
Signature Suite	3,534	2,650	2,120	2,120
Vista Suite	3,130	2,347	1,878	1,878
Superior Suite	2,726	2,044	1,635	1,635

### 2019 DEPARTURE (4 DAYS)

Grande Suite	2,352	1,764	1,411	1,411
Prestige Suite	1,968	1,476	1,181	1,181
Signature Suite	1,680	1,260	1,008	1,008
Vista Suite	1,488	1,116	893	893
Superior Suite	1,296	972	777	777

### 2020 DEPARTURE (4 DAYS)

Grande Suite	2,376	1,782	1,425	1,425
Prestige Suite	1,988	1,491	1,193	1,193
Signature Suite	1,697	1,273	1,018	1,018
Vista Suite	1,503	1,127	902	902
Superior Suite	1,309	982	785	785



### Rate Condition

- Prices are in USD per person
- Prices are based on Double Occupancy

### Single Accommodation

- 30% surcharge of Double Occupancy

### Exceptional MEKONG NAVIGATOR Value. It's all included in the price

- 7 nights onboard the luxurious Mekong Navigator
- 21 meals: 7 breakfasts, 7 lunches and 7 dinners including themed dinners
- Complimentary wine, beer and soft drinks for lunch and dinner
- Champagne welcome reception, wine pairing dinner, specialty coffee and fine tea selection at Le Salon available all day
- Complimentary daily sundowner cocktail, draft beer and spirits
- Complimentary water during excursions
- Complimentary personalized aluminum water bottle for excursions
- Complimentary wifi in-room and public areas
- 3 Lotus Cruises exclusive experiences: A variety of onboard cultural performances, calligraphy and crew farewell performance
- English-speaking crew and expert local guides and destination resource speakers
- Authentic excursions with visit to communities by a Lotus Cruises dedicated guide
- Port charge and gratuities included

## MEKONG JEWEL FARE SUMMARY

From 01 January 2020 to 31 December 2020

	Peak 01 Oct - 31 Mar	Shoulder 01 Apr - 30 Apr	Low 01 May - 01 Aug	Shoulder 01 Sep - 30 Sep
	USD	USD	USD	USD
Grande Suite	5,879	4,409	3,527	3,527
Prestige Suite	4,919	3,689	2,951	2,951
Signature Suite	4,199	3,149	2,519	2,519
Vista Suite	3,719	2,789	2,231	2,231

### Rate Condition

- Prices are in USD per person
- Prices are based on Double Occupancy

### Single Accommodation

- 30% surcharge of Double Occupancy

### Exceptional MEKONG NAVIGATOR Value

It's all included in the price

- **7 nights** onboard the brand-new Mekong Jewel
- **21 meals:** 7 breakfasts, 7 lunches and 7 dinners including themed dinners
- **3 Dining experiences** available: The Pearl Dining Hall, Jade Spirit al fresco restaurant and Sapphire Sky Lounge
- Complimentary **wine, beer and soft drinks** for lunch and dinner
- Champagne welcome reception, wine pairing dinner, specialty **coffee and fine tea** selection at Topaz Lounge available all day
- Complimentary daily sundowner **cocktail, draft beer and spirits**
- Complimentary **water** onboard and during excursions
- Complimentary personalized aluminum **water bottle** for excursions
- Complimentary **wifi** in-room and public areas
- **3 Lotus Cruises exclusive experiences:** A variety of onboard cultural performances, calligraphy and crew farewell performance
- English-speaking crew and **expert local guides** and destination resource speakers
- **Authentic excursions** with visits to communities supported by a Lotus Cruises dedicated guide
- **Port charge and gratuities** included



# Discover More



## HO CHI MINH CITY

**From \$549 Per Person**

Enjoy two nights at the centrally located luxurious Park Hyatt Saigon. Touring includes visits to the beautiful Notre Dame Cathedral, City Hall and Post Office constructed during the French colonial period as well as Reunification Palace and the famous Ben Thanh Market. Guests may also choose the option of a cooking class with lunch or an evening outing to the Observation Deck at the Bitexco Tower and an exquisite French-Vietnamese theme dinner. Airport transfer, portorage, all applicable taxes and breakfast daily are included. Prices and hotel property subject to change.



## SIEM REAP

**From \$699 Per Person**

A visit to the UNESCO World Heritage Site of Angkor Wat is a must when visiting this part of Southeast Asia. Guests will enjoy three nights at the tranquil and ideally located Victoria Angkor Resort & Spa. While in Siem Reap spend, two half-days visiting the most significant temples of the Angkor Wat complex including Bayon, Ta Prohm, Angkor Thom, and the main temple of Angkor Wat. For the more adventurous, enjoy the option of a sunrise breakfast and ride around Angkor Wat on elephant-back.

Airport transfer, portorage, all applicable taxes and breakfast daily are included. Prices and hotel property subject to change.



## BANGKOK

**From \$679 Per Person**

No other place in Southeast Asia better reflects the progress of a single city more than Bangkok. Here, guests will immerse themselves in traditional Thai hospitality for three nights at the centrally located Grand Hyatt Erawan Bangkok. From your residence in Bangkok you will enjoy a comprehensive city tour including a Chao Praya river cruise and city tour and visit to the Grand Palace.

Airport transfer, portorage, all applicable taxes and breakfast daily are included. Prices and hotel property subject to change. Domestic flight to/ from Siem Reap or to/from Ho Chi Minh City is additional.





## HANOI & HA LONG BAY

From \$899 Per Person

One of the most incredible natural wonders of the world, Ha Long Bay is an experience not to miss. Our Hanoi & Ha Long Bay three-night program includes two nights at the luxurious Intercontinental Hotel Westlake in Hanoi as well as one night accommodation on an exquisitely handcrafted traditional junk-boat on Ha Long Bay. Guests will enjoy a full-day of touring in Hanoi including the Ho Chi Minh Mausoleum, Temple of Literature, an authentic ride in cyclo through the historic colonial area of Hanoi and a traditional water puppet performance.

Airport transfers, portage, all applicable taxes and breakfast daily are included. Prices and hotel property subject to change. Domestic flight to/ from Siem Reap or to/from Ho Chi Minh City is additional.

Please note, participants on the Hanoi & Ha Long Bay excursion are required to obtain a multiple-entry Vietnamese Visa.

## Groups And Charters

Enjoy an extraordinary voyage on the Mekong river in a glamorous floating luxury resort. Our cruise liners take the best elements from world-class boutique hotels (sophisticated design, excellent cuisine and top-notch service) and merge them with authentic cultural experiences. Celebrate a special occasion, inspire your employees on a company team-building retreat or just spend some time exploring new places with a group of friends or family. Charter one of our sophisticated ships for an experience of a lifetime in ultimate comfort.

Lotus Cruises stands above the competition for several reasons. We are a family-run business with extensive experience in superior and safe ship building. Authenticity is a word we take seriously from our professional Khmer and Vietnamese team to our dedicated tour guides who are able to create surprise excursions and seek out secret cultural gems. Our professional group specialists will coordinate with your tour agency to make sure that all your needs are met from port to port and beyond.

When you board one of our cruise liners you'll receive top-notch service from a champagne welcome reception to an evening of cultural performances by our talented staff. In addition, we can craft personalized group events or activities to create the ideal atmosphere for your guests. Our booking specialists will help you select the ideal itinerary and accommodations for your group and will take into account special requests such as dietary requirements, flexible schedules and personalized occasions. Contact us to begin making memories on the Mekong.



# *We Care - We Share*

Sustainable travel is more than just an idea for Lotus Cruises. The company has committed to improving both the guest experience and the environment on each cruise. We have put in place environmentally friendly standards and initiatives that marry luxury with sustainability.

## **ECO-FRIENDLY PRODUCTS**

Lotus Cruises initiated environmental changes such as eco-friendly products, replacing plastic bottles with glass carafes for each room and sourcing more environmentally friendly amenities. In addition, each guest will receive an aluminum bottle to use for excursions that has been sourced from our partner "Refill Not Landfill". The bottle can be customized and taken home as a Lotus Cruises souvenir gift. Plastic straws and cocktail swizzle sticks are also no longer in use on the ship. With the high level of plastic pollution globally, this can help reduce plastic consumption and damage to the marine life and livelihoods of the Mekong Delta residents.

Other initiatives include the shift from styrofoam containers for packed lunches to paper boxes and replacing individual plastic packaging in guest bathrooms to ceramic containers.

## **LOCAL COMMUNITY INVOLVEMENT**

On all of our cruises, we support the local communities in more ways than one. Farm-to-table mindset supports the local farmers. All retail items featured in the boutique store are locally sourced to promote indigenous industries. Our talented team are also from Vietnam and Cambodia to provide employment for those who are passionate about sharing authentic stories of their lives along the Mekong. We also support NGOs by inviting them to perform on board and showcase their rich culture. Some of the tours arranged are to support underprivileged communities.

The most recent collaboration we are proud to have undertaken is with Pour Un Sourire D'Enfant (PSE). The organization started in 1995 to alleviate the plight of street children by providing education and training programs to take them from destitution to a vocation! Currently, PSE tailors quality uniforms for the entire Lotus Cruises' crew.

# General Information

**SUGGESTED ATTIRE** Aboard Lotus Cruises attire is casual and comfortable during the day, with resort-style clothing, and comfortable, but sturdy, footwear for excursions.

On occasion, we will visit religious sites that may require long pants and covered shoulders. In this case, our shipboard staff will notify you the day prior, to allow you to plan accordingly.

**COMMUNICATION** Internet is available in all public areas of the vessel, free-of-charge for passengers that bring their own Wi-Fi capable devices, subject to intermittent connection in remote areas.

The Library also offers computers with internet, free-of-charge, to those guests who do not have their own devices. While on board, guests may make and receive calls, text messages, emails, and other data services on their mobile phones or PDAs. Guests will be billed by their mobile phone provider, and calls or messages will appear as roaming charges on their bill. Before leaving home, guests should contact their service providers of the carriers in Vietnam and Cambodia.

Although the vessel does not offer direct-dial calls from their suites while on board, in the event of an emergency, the Reception Desk can facilitate an international call, and associated costs will be billed to the guest On-Board account.

**GENERAL INFORMATION** Lotus Cruises' contact information will be included in the travel documents and may be provided as a contact number in the event of an emergency at home.

**ONBOARD ACCOUNT & CURRENCY** The official currency onboard is the US dollar. All charges for services and products on board will be placed on the guest's shipboard account to be settled at the end of the voyage. MasterCard, Visa and US dollars are accepted for the settlement of guest accounts.

**DIETARY REQUIREMENTS** Our culinary team will make every effort to accommodate special dietary requests. Please inform our office at least 60 days prior to departure of these requests.

**ELECTRICITY** The electrical current on board is 220V. For those items that are dual voltage, suites are outfitted with a multi-plug configuration feature.

Guests should be sure to bring the appropriate converter for devices that are not dual voltage.

**PET** Unfortunately, we are unable to accommodate pets of any kind aboard the Lotus Cruises.

**GRATUITIES** Gratuities are a personal matter and are a token of your appreciation for a job well done. Envelopes will be provided in your suite on the last night of your sailing. US dollar is preferred currency, however guests may also charge gratuities on their shipboard account, which may be settled with a credit card at the end of voyage.

**LAUNDRY SERVICE** Twenty-four-hour professional laundry and pressing service is provided on board. Grande and

Prestige Suites include complimentary laundry services.

**LIBRARY** Lotus Cruises are outfitted with a comfortable and quiet library located on the Sun Deck. Current publication, books, guidebooks, and destination-specific publication are available to enhance your experience in Southeast Asia.

**MAIL** Our Reservation Deck staff would be pleased to mail postcards upon request. Applicable postage costs will be charged to the guest's account.

**MEDICAL SERVICES** Lotus Cruises staff is trained in first aid and we are never far from on-shore medical services. Guests requiring oxygen for medical reasons are welcome to bring their own equipment, as required. Guests must bring the appropriate electric converter for personal medical equipment.

**NEWSPAPERS** Lotus Cruises subscribe to an international news service that provides summaries of the day's news. These are complimentary and will be available in public area each morning.

**SPA SERVICE** Our offers a range of spa treatments from professionally-trained spa staff. A menu of services is available on board, and all costs associated with spa services will be charged to the guest's account. Grande and Prestige Suite guests will enjoy a one-hour complimentary spa service of their choice during their voyage.

**FITNESS CENTER** Lotus Cruises are equipped with state-of-the-art fitness equipment. Guests may enjoy panoramic view of the Mekong River while enjoying our Fitness Center.

**BOUTIQUE** Lotus Cruises boutiques feature a variety of local handicrafts, jewellery and personal convenience items available for purchase.

**SHORE EXCURSIONS** All the excursions during your 3 or 7 night cruise aboard the Lotus Cruises are included in your cruise tariff. Excursions are led by expert guides, and guests are divided into three groups, guaranteeing there are never more than 22 passengers touring together.

**SMOKING** The comfort and safety of our guests is our first priority. Smoking is not permitted in the suites or enclosed, public area on board. There is a designated smoking area on the Sun Deck.

**SPECIAL OCCASIONS** We are excited to celebrate our guests' special moments. Please notify us at least 60 days prior to departure of any special occasions that will occur during the voyage.

**VALUABLES** All suites are equipped with a personal, electronic safe. Lotus Cruises is not responsible for valuables brought on board. Further details are provided within our Terms & Conditions.

**VISITORS ON BOARD/ SECURITY** Only guests who process tickets for pass are allowed on board Lotus Cruises. Security services are provided on board to ensure everyone's safety throughout the journey.



# Terms & Conditions



**IMPORTANT NOTICE** Terms and conditions apply to all vessels under Lotus Cruises' operation unless otherwise noted. Any and all information contained herein is in effect at the time of printing and its subject to change at any time.

Information contained in this brochure does not form part of any offer or contract. The transportation of guests and baggage on Lotus Cruises vessels is provided solely by Lotus Cruises and is governed by the terms and conditions printed on the Passage Contract. The Passage Contract will be included with your travel documents and contains complete and important information regarding cancellations, itineraries, Lotus Cruises' s liability, health and immigration requirements, and other relevant terms and conditions. The terms and conditions of the Passage Contract will apply to persons who have booked a cruise regardless of whether or not they have embarked the vessel. Please read your Passage Contract carefully. To the extent that any of the information in the brochure conflicts with the terms of the Passage Contract, the terms and conditions contained in the Passage Contract shall control.

Itinerary arrival and departure times are always subject to change without notice. Lotus Cruises reserves the right to cancel, alter, advance, postpone or substitute any scheduled sailing or itinerary, substitute another vessel for the scheduled ship, or substitute or cancel scheduled ports of call, which, in its sole judgment and discretion, is justified for any reason, and to do so without liability for any loss whatsoever to guests as a result of said change(s). Additionally, Lotus Cruises reserves the right to cancel reservations and bookings in the event of a full-ship charter, whether or not a deposit or full payment has been received, and in such event, Lotus Cruises' only liability will be to refund to the guest the amount it has received.

Lotus Cruises makes arrangements for transportation, other than cruise passage, only as a booking agent. Lotus Cruises's responsibility does not extend beyond the vessel. In arranging for the transportation of guests to and from the ship, Lotus Cruises does so with independent contractors. Lotus Cruises is not responsible for incidents such as airline cancellations, re-routings or any disruption of scheduled services or accommodation, or lost luggage.

All schedules, fares, and terms and conditions listed in this brochure are effected as of Jan 2018 and supersede any schedules, prices, and terms and conditions previously published.

All fares indicated in this brochure including land and hotel, are capacity controlled, subject to change at anytime without notice and do not guarantee availability. All are subjected to change and/ or cancellation without notice.

Travel documents will not be dispatched until full and final payment and passenger contact information has been received by Lotus Cruises and cleared. For purposes of this Agreement, Contact Information shall mean a passenger's full name, passport number, address, telephone number (land and mobile), electronic mail address and emergency contact information and any other information as requested by Lotus Cruises. Lotus Cruises must be able to reach each passenger's emergency contact at any time of day. Lotus Cruises must, therefore, be provided with all information to

allow Lotus Cruises to do so (such information should include the name, address, electronic mail address (if available) and phone number (including a cell phone number if available) of a parent, guardian, spouse, domestic partner, or other person to contact in the event of an emergency. No passenger will be allowed to embark Lotus Cruises' vessel unless Lotus Cruises has received all information.

**CRUISE TARIFF** 2019/2020 cruise fares cover certain shipboard services including: suit accommodations, shore excursions, onboard meals and entertainment, complimentary beverages aboard ship (including select Free-flow house wines for dinner, and locally produced spirits, soda, water, coffee and tea throughout the cruise). All fares are quoted in US dollars, are per guest and based on double occupancy. Not included in your cruise tariff are: airfare, hotel accommodations, optional shore excursions, meals ashore, imported mineral water and not included in your cruise tariff are: airfare, hotel accommodations, optional shore excursions, meals ashore, imported mineral water and sodas, fuel charges, any item from the ship boutique or any item or service of a personal nature such as medical care, massages or spa treatments, or service of a personal nature such as medical care, massages, spa treatments, Champagne, premium wine and spirit selections are not included in your fare and may not be available at all.

**TRAVEL PROFESSIONALS** Travel agents are considered to be the agent of Passenger and not of Carrier. Carrier is not liable for any representation, act or omission of Passenger's travel agent. Passenger's cruise fare is not considered paid until Carrier receives full payment, and the amount thereof is subject to change at any time prior to Carrier's receipt of payment. Passenger shall, at all times, remain liable to Carrier for the price of passage. Carrier reserves the right to refuse embarkation if all charges and surcharges have not been paid in advance of departure.

**DEPOSIT / FINAL PAYMENT** To reserve your cruise, a 25% deposit of the total cruise fare is required at the time of booking depending. Full payment is due no later than 120 days prior to departure. Guests will not be permitted to change travel agents once final payment has been received by Lotus Cruises. Final documentation will be issued after receipt of final payment and approximately 30 days prior to sailing. All reservations are subject to cancellation if payments are not received by the due date, and are guaranteed only when paid in full 120 days prior to sailing. Reservations made within 120 days of sailing require full payment within seven days of booking or sooner, specified by Lotus Cruises. Payments may be made by personal check (USD funds), or by VISA/ MasterCard.

**CANCELLATIONS/REFUNDS** Should you find it necessary to cancel your reservation or any component thereof, you and your travel professional are required to contact your Travel Professional or Lotus Cruises directly by telephones as well as submit your cancellation in writing.

If your cancellation request is received more than 120 days prior to your initial sailing date, a \$500 non-refundable administrative fee will be charged per person. This administrative fee may be not converted to a future cruise credit.

Cruise cancellation requests received within 120 days of the initial sailing date will be subject to the following charges,

regardless of suite resale: 120 - 91 days prior to the initial sailing date: 50% of the total cruise fare per person; 90 - 0 days prior to the initial sailing date or non-appearance at the time of sailing: 100% of the total cruise fare per person.

Cruise tickets must be returned to Lotus Cruises before refunds (if owed) can be processed.

**PRE/POST EXTENSION PROGRAM CANCELLATIONS** 90 - 61 days prior to the initial sailing date: US\$250 per person; 60 - 0 days prior to the initial sailing date: 100% of the extension program per person cost.

**HEALTH AND MEDICAL REQUIREMENTS** All guests are required to report in writing to Lotus Cruises at the time their reservation is made:

1. Any physical or mental condition that may require medical or professional treatment or attention during the voyage
2. Any condition that may render the guest unfit for travel, or that may require special care or assistance
3. Any condition that may pose a risk or danger to the guest or anyone else onboard the ship
4. Any condition that may require oxygen for medical reasons
5. Any intention or need to use a wheelchair cart, other mobility device

By booking passage and by boarding the ship, the guest represents and warrants that he/she is physically and otherwise fit to travel, and that the guest will comply at all times with applicable rules and regulations of the ship and orders and instructions of the ship's officers.

Lotus Cruises reserves the right without liability to require a guest to disembark and/or to refuse to board and transport a guest who, in the judgment of Lotus Cruises or the ship's Captain, is unfit to travel or may require care beyond that which Lotus Cruises is reasonably able to provide.

Lotus Cruises strongly recommends that guests are able to navigate the stairs on board without assistance. Should guests require assistance, they must travel with someone who is able to assist them both ashore and at on board. Lotus Cruises is unable to offer special assistance. Please note that wheel-on and/or wheel-off access is not available at portsof-call.

**BAGGAGE** You may bring aboard the ship as reasonable amount of clothing and personal effects without charge. Baggage for Lotus Cruises guests or guests on our land extension programs must be handled in accordance with regulations of our ground operators. Baggage (exceeding these limitations is subject to the charges as set forth by the individual operators. Airlines are strict with baggage limitations. Guests are encouraged to contact individual airlines for weight limitations.

All baggage must be securely packed and properly and clearly labeled. Liquid, fragile, perishable and other articles not suitably packed are transported at your own risk. Lotus Cruises is not responsible for loss or damage to baggage or any other personal items during air travel or land extension programs. Baggage and personal belongings will be taken off the ship upon guest disembarkation. Under no circumstance will baggage be store onboard without the owner of such baggage being on the vessel. Lotus Cruises is not responsible for baggage stored in shore side facilities.

Under no circumstance may dangerous items (including but not limited to: explosives, firearms, combustible or illegal substances) be taken aboard the ship. We recommend that

you hand-carry travel documents (passport, visa, cruise ticket), medications and valuables. These items are the full responsibility of the guest at all times. Lotus Cruises shall not be responsible for the loss of, or damage to, such personal item.

**LOST PROPERTY** Lotus Cruises may levy a charge for the return of personal items left on board or lost and subsequently found.

**TRAVEL DOCUMENTS** All travel documents (air and cruise tickets, passport and medical insurance information) are the guest's responsibility. It is also the guest's responsibility to obtain any necessary visas and public health documents for all applicable ports and to comply with all customs requirement. Without the required documents, a guest may be denied boarding and accommodation by Lotus Cruises or the guest may be disembarked during the voyage and Lotus Cruises will not make a refund or be otherwise liable to any guests for such denial of boarding or disembarkation.

In the event that Lotus Cruises as a courtesy, provides information or advice as to necessary travel documents, visas and medical inoculations, guests are still obligated to verify such information with the appropriate government authorities and Lotus Cruises does not warrant or guarantee the accuracy of such information.

Vietnam & Cambodia requires passports to be valid six months beyond intended stay. Please check with the appropriate consulate for specific requirements. Security measures imposed by governments may change from time to time and each guest will be required to comply with them. As a courtesy, we will endeavor to provide each guest with notice of measures that may affect them, but not complying with any such requirements are the sole responsibility of each guest. Please consult your travel professional for advice on such requirements to avoid the loss of boarding privileges.

**TAXES, GOVERNMENT FEES/QUASI-GOVERNMENT FEES AND FUEL SUPPLEMENTS** Lotus Cruises reserves the right to pass through to its guests (including fully paid and deposited guest) any taxes and government fees/quasi-government fees that relate specifically to a guest's itinerary. Taxes and Government fees/quasi-government fees include any all fees, charges, surcharges, tolls and taxes imposed by governmental or quasi-governmental authorities including, but not limited to, customs fees, per person berth taxes or fees, embarkation and/or disembarkation fees at ports, airline transportation fees, dockage fees, and wharf age fees. Lotus Cruises reserves the right to charge a per person fuel supplement in the event that the price of increases up to and including the day of embarkation. Lotus Cruises may collect any taxes, government fees/quasi-government fees and fuel supplement (the 'Surcharge') at the time of booking, prior to sailing or on board the vessel, even if the wise fare has been paid in full. Surcharge will be invoiced accordingly. All fares, and itineraries are subject to change without notice. Additional restrictions may apply. Lotus Cruises reserves the right to correct any errors or omissions.

This brochure may contain inadvertent technical or factual inaccuracies and typographical errors. Lotus Cruises reserves the right to correct any errors or omissions at any times without prior notice and to cancel any offered product, service, amenity, ect. in the event of any error or omission in this description, including pricing and availability.

**OTHERS** Lotus Cruises is an Associate Member of the United States Tour Operators Association.

However, Lotus Cruises is NOT a participant in the USTOA \$1 Million Travelers' Assistance Program and is not held by USTOA to certain other standards required of Active Members.



LOTUS CRUISES



ASSOCIATE MEMBER **USTOA**  
United States Tour Operators Association