



# GANGES VOYAGER & GANGES VOYAGER II





..the Ganga has been to me a symbol and a memory of the past of India, running into the present, and flowing on to the great ocean of the future.

**JAWAHARLAL NEHRU**  
FIRST PRIME MINISTER OF INDIA





## **GANGES VOYAGER & GANGES VOYAGER II**

Heritage River Journeys is proud to introduce the all-suite M. V. Ganges Voyager and M. V. Ganges Voyager II respectively launched in 2015 and 2016. Exquisite and ever-changing, watch the tapestry of life along the Ganges River unfold before your very eyes in sublime comfort and elegance aboard these elegant ships.



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India: Full of mystery, enchantment, intrigue and beauty in every direction. It's all here . . . in the ornate sacred spaces, the vivid sarees you pass on the street, and the warm, gracious smiles that greet at every turn. India and the Ganges River is simply a magical destination that Heritage River Journeys, the pioneer of luxury river ship cruising in India, is proud to introduce to avid travelers. Whether you are an experienced river cruiser, or this is your maiden voyage, we invite you on this luxury expedition along this most sacred of Indian rivers, Mother Ganga.

Welcome aboard!

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**HERITAGE RIVER JOURNEYS SAILS THE FIRST LUXURY  
VESSELS OF THEIR KIND IN INDIA. THE 28-SUITE  
M. V. GANGES VOYAGER AND M. V. GANGES VOYAGER II  
TRANSPORT YOU IN STYLE, COMFORT AND LUXURY TO PLACES  
RARELY SEEN BY WORLD TRAVELERS.**

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## DINING ROOM

A tribute to the incredibly flavorful cuisine of India as well as the familiar cuisines of Europe, the culinary team offers sumptuous meals made with fresh ingredients throughout the journey to please diverse palates in the warm and beautifully appointed Dining Room.





## LOUNGE

The inviting Lounge is a wonderful venue for gathering with fellow guests at the end of your travel day to share stories and talk about your incredible experiences. Enjoy handcrafted cocktails, fine Indian and imported wines, delicate teas and coffees and on-board entertainment in a relaxing environment - a fitting end to a perfect day on-board your home on the Ganges.



## SUN DECK

Chaise lounges and comfortable, shaded, seating areas abound on the Sun Deck. Our attentive staff is always available to offer a refreshing beverage while watching riverine birds flying or a Gangetic dolphin leaping.



## SPA

The Spa is an oasis to relax, rejuvenate and truly pamper yourself. Guests may enjoy a variety of both regional Indian and Western spa treatments utilizing all-natural products – all the while enjoying the serenity of the passing landscape.



## FITNESS CENTER

Guests may rejuvenate themselves at the on-board Fitness Centre. State-of-the-art equipment and a panoramic view of the landscape provide a perfect venue to stay healthy and happy throughout your sojourn.





## ACCOMMODATIONS

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**ACCOMMODATIONS ABOARD THE GANGES VOYAGER EMBODY THE GRACE AND STYLE OF THE COLONIAL ERA, INCORPORATING MODERN CONVENIENCES AND LUXURIES THAT RIVAL THE FINEST HOTELS. SPACIOUS, WELL APPOINTED SUITES PROVIDE INDIVIDUAL CLIMATE CONTROL, FLAT-SCREEN TELEVISION WITH ON-DEMAND MOVIE SYSTEM, SPA QUALITY ROBES, SLIPPERS AND BATH AMENITIES, DAILY HOUSEKEEPING WITH TURNDOWN SERVICE, FINE BED LINENS, PREMIUM MATTRESSES, DUVETS, YOUR CHOICE OF PILLOWS, AND DAILY, INTERNATIONAL NEWS. WELL-TRAINED AND CERTIFIED STAFF PROVIDE FRIENDLY SERVICE FOR THESE BEAUTIFUL ROOMS AND THEIR GUESTS.**

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## MAHARAJA SUITE

Located forward on the upper deck, the Maharaja Suite is the most luxurious and spacious suite aboard, offering more than 400-square-feet of living space. With only one on board, this truly one-of-a-kind suite hand stencilled walls, Persian rugs, Burma teak floors and colonial prints of picturesque landscapes, monuments and life along the Ganga. Daily butler service and in-room dining are available on request.

**400 SQUARE FEET**  
**37 SQUARE METERS**

- Floor-to-ceiling glass doors with French balcony providing panoramic river views
- Seating area
- King-size bed
- Writing desk
- Flat screen television with on-demand movie system
- Spacious spa-style bath with soaking tub and separate shower





## VICEROY SUITE

Located mid-ship on the upper deck, the Viceroy Suite offers a regal setting, designed for the most discerning traveler. Furnished in opulent Colonial Indian decor, the Viceroy Suite offers more than 360-square-feet of living space including a finely crafted day bed, Persian rugs, prints of picturesque views of the Ganga, hand-stencilled walls and a spacious bathroom..

**360 SQUARE FEET**  
**33.4 SQUARE METERS**

- Floor-to-ceiling glass doors with French balcony providing panoramic river views
- Seating area
- King-size bed
- Writing desk
- Flat screen television with on-demand movie system
- Spacious bathroom with shower





## HERITAGE SUITE

Located on the bow of the upper deck, the Heritage Suite offers 280-square-feet with unparalleled panoramic views of the landscapes that lie ahead. Featuring an intimate balcony with floor-to-ceiling glass doors, Heritage Suite guests enjoy privacy and comfort. Outfitted with an exquisite four-poster bed, Persian Rugs and luxurious seating, this suite is a perfect retreat.

**280 SQUARE FEET  
26 SQUARE METERS (WITH BALCONY)**

- Floor-to-ceiling French doors with Juliet balcony providing panoramic river views
- Seating area
- King-size Bed
- Writing desk
- Flat screen television with on-demand movie system
- Spacious bathroom with shower





## COLONIAL SUITE

Located on the upper deck, the Colonial Suite provides more than 260-square feet of elegant living space. The room's warm and inviting colors, hand-painted stencils, picturesque prints made by artists who traveled along the Ganga and comfortable sitting areas offer rest and comfort during your journey. Colonial Suite bathrooms offer spacious showers with premium toiletries, robes and bath linens.

**261 SQUARE FEET**  
**24 SQUARE METERS**

Floor-to-ceiling glass doors with French balcony providing panoramic river views

- Seating area
- Twin beds or queen-size bed
- Writing desk
- Flat screen television with on-demand movie system
- Spacious bathroom with shower





## SIGNATURE SUITE

Located on the main deck, the Signature Suite is a perfect retreat with more than 260-square-feet of living space with two twin-size, or one queen-size bed. The sitting area has floor-to-ceiling glass doors. The Signature Suite is decorated with indigo hand-stencils, a mural of a bodhi tree and fine wood furniture.

**261 SQUARE FEET**  
**24 SQUARE METERS**

- Floor-to-ceiling glass doors with French balcony providing panoramic river views
- Seating area
- Twin beds or queen-size bed
- Writing desk
- Flat screen television with on-demand movie system
- Spacious bathroom with shower



# ELEVATION

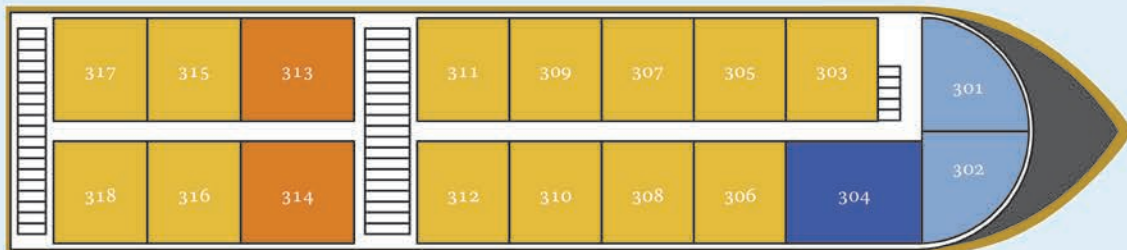
## GANGES VOYAGER



### SUN DECK



### UPPER DECK



All suites on this deck have french balconies. Suite 301 & 302 have juliette balconies.

### MAIN DECK

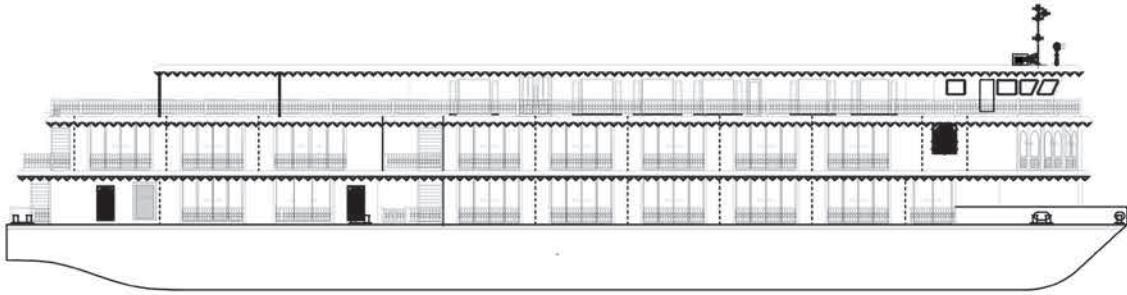


All suites on this deck have french balconies.

- Maharaja Suite
- Viceroy Suite
- Signature Suite
- Heritage Suite
- Colonial Suite

# ELEVATION

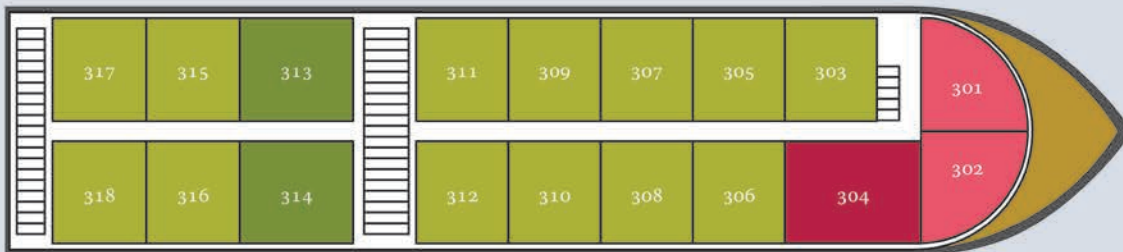
## GANGES VOYAGER II



### SUN DECK



### UPPER DECK



All suites on this deck have french balconies. Suite 301 & 302 have juliette balconies.

### MAIN DECK



All suites on this deck have french balconies.

- Maharaja Suite
- Viceroy Suite
- Signature Suite
- Heritage Suite
- Colonial Suite



# EXPERIENCE TRUE LUXURY WITH HERITAGE RIVER JOURNEYS

## SUITE AMENITIES

(APPLICABLE TO ALL CATEGORIES)

- Spacious all-suite vessel with accommodations starting at 261 Square Feet to 400 Square Feet
- Luxury honeycomb cotton, spa robes
- Spa quality slippers
- Spa quality bath amenities
- Pillow menu
- In-room electronic safe
- Individual climate control
- High quality linens, with duvet
- Premium mattresses
- Convertible bed configuration (not applicable to Maharaja Viceroy and Heritage Suites)
- Bottled water, replenished daily
- Welcome flower arrangement and fresh fruit upon arrival
- Wireless Internet in all public areas
- Multi-configuration plugs
- Generous closet space and under-bed storage
- Hair dryer
- Flat-screen LCD television, with on-demand movie system
- Panoramic floor-to-ceiling glass French doors

## ADDITIONAL AMENITIES ON REQUEST FOR MAHARAJA & VICEROY SUITE GUESTS

- Daily Butler Service, including:
  - Nightly turndown service
  - Assist with pillow menu selection
  - Presents a selection of bathroom amenities
  - Explains On-Demand entertainment system
  - Ensures your stateroom is immaculate
  - Polishes and conditions shoes, on request
  - Refreshes your ice bucket
  - In-room breakfast & Scented bath (Maharaja Suite only)
  - Prepares and packs your luggage upon request

## COMPLIMENTARY ON EXCURSIONS

- Shore Excursions as per Program including all admissions
- Maximum 20-24 guests per guide on all excursions
- VOX Listening Devices for duration of cruise program
- Cold towel service after excursions
- Welcome drink following excursions
- Shoe cleaning after excursions

## DINING & ENTERTAINMENT

- Expertly trained culinary staff providing buffet breakfast, buffet lunch and seated dinner in one single seating
- Series of cultural performances, educational talks, cooking classes, morning yoga and ship tour
- Welcome Reception
- Farewell Reception
- Spacious air conditioned lounge

## YOUR HERITAGE RIVER JOURNEYS TEAM ABOARD

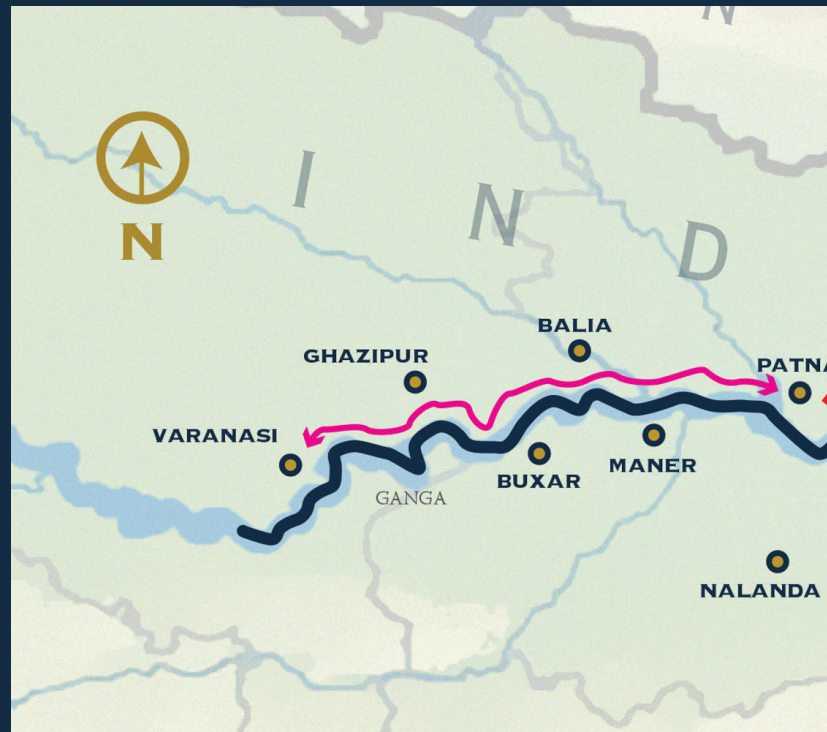
(PROVIDING A BETTER THAN 2-TO-1, CREW TO PASSENGER RATIO)

- First Master
- Assistant Master
- Ship Manager
- Office Assistant
- Nautical – 9 Staff
- Housekeeping – 8 Staff
- Dining – 6 Staff
- Galley – 9 Staff
- Spa – 2 Staff
- Total = 35 staff and crew, including resident expert guides

# GANGES DISCOVERY VOYAGE

Experience the rich history and diverse culture of the Ganga between Kolkata and Varanasi as per your program. This amazing itinerary will transport you to world famous destinations such the ghats of Varanasi and the colonial monuments of Kolkata as well as rarely visited sites such as the medieval Buddhist university at Nalanda, the extravagant Neoclassical palace of a local ruler at Murshidabad and the muslin and silk weaving center of Kalna.

When paired with our optional pre- and post-cruise extension programs, the Ganges Discovery itinerary creates a wonderful in-depth perspective of one of the most culturally significant parts of India and the world.





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## SAMPLE ITINERARY

### KOLKATA-MURSHIDABAD-KOLKATA

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## DAY 1

### KOLKATA/EMBARKATION

Upon arrival in Kolkata, guests will transfer to the river ship and enjoy lunch on board. The afternoon excursion includes a visit to the Mother Teresa House and Tomb. Mother Teresa started the Missionary of Charity in 1952, then lived and worked here until her death in 1997. The permanent exhibition includes a visit to her personal room, we learn her life story, and see her charity that is still active. We continue by foot a short distance to her orphanage, Sishu Bhaban (Children's Home), where one of the sisters will lead us on a tour. Then we return to the ship for a relaxing welcome reception, dinner and a cultural performance.

(L/Welcome Reception/D)





## DAY 2

### KOLKATA/BANDEL

Guests embark on an early-morning city tour, featuring a panoramic view of the well-preserved British colonial buildings in Kolkata: Writer's Building, General Post Office, High Court, Raj Bhawan (Governor's House), Town Hall, Council House, Treasury Building, Reserve Bank of India and Dalhousie Square. The day continues with a visit to St. John's Church, the oldest Anglican Church in Kolkata, built in 1756. The tour features the oldest functioning pipe organ in India, a painting of the Last Summer by German artist, Johann Zoffany, and several tombs of British Generals who died during the Siege of Kolkata by Nawab Shriaj Ud Daula in 1756. Then we visit the recently renovated Victoria Memorial Museum, which houses the largest collection of British colonial historical artifacts in India. We then embark the Ganges Voyager for lunch and begin our journey upstream. The river ship sails through areas where various European settlers had established East Indian Companies, leaving many remnants of their settlements from the 17th through 19th Centuries. Later in the day, we disembark the ship and take our excursion boat to the shore of Bandel. We visit the Hoogly Imambara, one of the famous Shiya pilgrimage centers in West Bengal, built in 1841 by Haji Mohammad Mahasin. The two-story building and surrounding rooms provide housing for pilgrims as well as classrooms, or Madrasa, that teach the Koran. The structure contains a Victorian-era clock with a winding key weighing 20kg. Large Persian chandeliers and lamps light the Imambara's stunning hallways and passages.

(B/L/D)



## DAY 3

### KALNA

This morning we enjoy a rickshaw ride through the city center of Kalna en route to the enchanting Rajbari complex, with the highest concentration of temples in the region. Bengal's mixture of temple architecture includes the Nabakailas Temples. Built in 1809 by the Bardhaman Maharaja, the complex contains 108 eight slope-roofed temples – 74 in the outer circle here and another 34 making an inner circle. Another complex features diverse architecture, including the Pratepeshwar Temple, built in 1849. Terra cotta plaques depict themes of Hindu epics, mythical life of Sri Chaitanya, images of Goddess Durga, and various aspects of day-to-day life in the region. Other temples on the site include Lalji Temple, the oldest in the complex (1739), and Krishnachandra Temple (1751).

(B/L/D)



## DAY 4

### MATIARI

Guests may enjoy an early morning shore-side bazaar. Matiari is known for manufacturing beautiful handcrafted brass items, utilizing traditional methods passed down for generations. These master craftsmen utilize recycled copper to create exquisite pots, platters and more from their workshops in the village. We then continue our journey upstream. We sail past the battlefield of Plassey, where Robert Clive of British East India Company defeated the Mogul Nawabs in 1757. The rulers of Bengal and their French allies established the company rule in India, which spread through much of South Asia for the next 190 years.

(B/L/D)



## DAY 5

### KHUSHBAGH/BAGANAGAR/ MURSHIDABAD

This morning we visit the charming village of Khushbagh, passing through scenic fields to arrive to the well-preserved mosque complex built by Nawab Ali-Wardi-Khan, housing his family's private mosque. His grandson Siraj-al-Dawlah was defeated by the British East India Company at the Battle of Plassey in 1757. After an on-board breakfast and morning sail, we visit the village of Baranagar. A lovely example of life in rural India, this village is home to several temples dating from the 18th century (1714 – 1793). Built by Rani (Queen) Bhabani, the landlady of Natore. The brick temples are considered to be among the best examples of Bengal terra cotta art. We then return to the ship for lunch and sail downstream.

This afternoon we pass by charming countryside villages filled where locals greet us from the banks. We approach Murshidabad, a hidden architectural gem along the Ganges with dramatic whitewashed colonial era structures. We visit the Hazarduari Palace, built during the reign of Nawab Nazim Humayun Jah (1824 – 1838 AD) by an English architect, McLeod Duncan, in the Greek "Doric" style. The palace has more than a thousand real and false doors in the vast corridors, and is filled with colonial era antiques, artwork and manuscripts. Opposite to the Palace is a vast Imambara – built by the Nawab for Muslim worship. We then take a scenic ride by local buggy to the Katra mosque. Built by the first Nawab of Murshidabad – Murshid Quli Khan in the 1724 – 25, this mosque has distinctive minarets from which the muezzin calls the faithful to Friday prayers. This evening we return for dinner and local cultural performance on-board.

(B/L/D/Cultural Performance)



## DAY 6

### MAYAPUR

After a restful morning, observing the local life along the riverbanks, we stop in the village of Mayapur. Known as the birthplace of Sri Chaitanya Mahaprabhu (1486) and considered an incarnation of Lord Krishna, this is the home of the Krishna Consciousness Movement also called ISCKON. Guests can experience the fascinating culture of these followers and their ornate, colorful decorated statues of Krishna. Additionally, we will learn from Krishna followers leading the construction of the new temple located on the complex, due to be completed in 2016 during their Jubilee year. The new temple can be compared to the Vatican, and contains a 700,000 square-foot temple, measuring 340 feet high with a 75-foot domed planetarium. American Alfred B. Ford, the great grandson of Henry Ford, has funded more than 50% of the project.

(B/L/D)



## DAY 7

### CHANDERNAGORE

We begin the day in Chandernagore, established as a French colony in 1673. The French obtained permission from Ibrahim Khan, the then Nawab of Bengal to establish a trading post on the riverbanks of this city, which became a permanent French settlement in 1688. We will explore the French colonial buildings along the promenade, including the former French governor's residence (now converted to a museum that features an exhibition of items that depict life during this period. We then will visit the Sacred Heart Church of Chandernagore. We then return to the ship and continue our journey downstream to Kolkata.

(B/L/Reception/Farewell Dinner)

## DAY 8

### KOLKATA/DISEMBARKATION

Following breakfast guests will disembark the vessel and transfer to the Kolkata Airport.





**OPTIONAL PRE & POST CRUISE EXTENSION PROGRAMMES**  
**DELHI & VARANASI**

**THE GOLDEN TRIANGLE OF JAIPUR, AGRA AND DELHI**

Other cruise and land itineraries to Southern, Eastern and Northern India are available on request

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**DISCOVER MORE WITH  
HERITAGE RIVER JOURNEYS  
PRE & POST CRUISE EXTENSION PROGRAMS**

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## **DELHI & VARANASI**

**PRICE: ON REQUEST**

Begin your splendid journey to India with a visit to bustling, historic New Delhi and colorful, sacred Varanasi. Enjoy a full-day tour of New Delhi with visits to Old or Mughal Delhi, Gandhi Smriti, Humayun's Tomb and the UNESCO World Heritage site of Qutab Minar. In Varanasi, witness the daily rituals performed on the Ganga during an unforgettable



## THE GOLDEN TRIANGLE OF JAIPUR, AGRA AND DELHI

PRICE: ON REQUEST

Complete your journey with our three-night program featuring the fabled pink city of Jaipur and visits to the UNESCO World Heritage Sites of the Taj Mahal and Agra Fort, musts when exploring India. In Jaipur, revel in the imposing City Palace and Observatory and spend one night in a deluxe hotel. Enjoy a scenic train ride to Agra Fort for a visit of this imposing structure turned palace. Transfer to a hotel for one night, and see the magnificent Taj Mahal. Travel to New Delhi for one night before heading back home. Airport transfers, portage, all applicable taxes and breakfast daily are included. Internal flight from Kolkata to Jaipur is additional.



**THE SHIPS' MENUS HIGHLIGHT INDIAN CUISINE, AS WELL AS EUROPEAN FAVORITES THAT WILL BE REFLECTED IN SUMPTUOUS BUFFETS PREPARED WITH FRESH INGREDIENTS AND ARTFULLY PREPARED, MULTI-COURSE DINNERS.**



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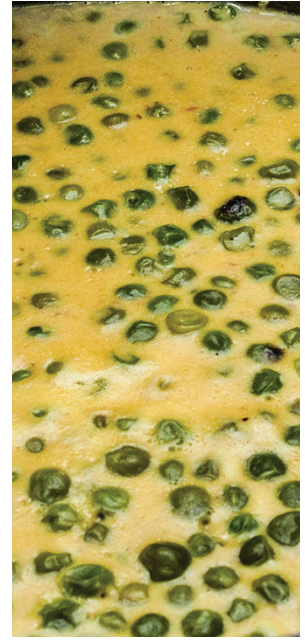
## GASTRONOMY

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With a cuisine as diverse as the region, Heritage River Journeys offers on the Ganges Voyagers a exciting blend of European and regional cuisine with fresh, local ingredients and selected imported items.

The ships' menus highlight Indian cuisine, as well as European favorites that will be reflected in sumptuous buffets and artfully prepared, multi-course dinners.

The culinary team will offer an occasional shopping excursion to local markets taking every opportunity to utilize the fresh, local fruits and vegetables throughout the voyage.



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## GENERAL INFORMATION

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### SUGGESTED ATTIRE

Aboard the Ganges Voyager, attire is casual and comfortable during the day, with resort-style clothing, and comfortable, but sturdy, footwear for excursions. On occasion, we will visit religious sites that will require long pants and covered shoulders. In this instance, our shipboard staff will notify you the day prior, to allow you to plan accordingly.

Evening wear consists of open-neck shirts, trousers, skirt, or similar attire. Footwear is always required in all public areas, and when navigating stairs on board.

### COMMUNICATION

Internet service is available in the public areas. Internet service may not be available at all times in some locations the ship sails through. There may be times when reception is not possible and/or when the connection is quite slow due to heavy usage. To prevent exhaustion of the bandwidth, each passenger is allotted 150 MB per day, after which usage becomes unavailable for the day. 150 MB allows unlimited emails and approximately 30 images for upload and download. Connections can be affected by weather and the ship's location and may also affect TV programming as well as mobile phone service.

### ONBOARD ACCOUNT & CURRENCY

The official currency on board is the Indian Rupee. All charges for services & products on board will be placed on the guest's shipboard account to be settled at the end of the voyage. MasterCard®, Visa®, American Express®.

### DIETARY REQUIREMENTS

Our culinary team will make every effort to accommodate special dietary requests. Please inform our office at least 60 days prior to departure of these requests.

### ELECTRICITY

The electrical current on board is 220V. For those items that are dual voltage, suites are outfitted with a multi-plug configuration feature. Guests should be sure to bring the appropriate converter for devices that are not dual voltage.

### FITNESS CENTRE

The Ganges Voyagers are equipped with state-of-the-art fitness equipment. Guests may enjoy panoramic views of the Ganges River while enjoying the Fitness Centre, located on the Sun Deck.

### GRATUITIES

Gratuities are a personal matter, and are a token of your appreciation for a job well done. Envelopes will be provided en-suite on the last night of your sailing. INR (₹) are the preferred currency, however guests may also charge gratuities on their shipboard account, which may be settled with a credit card at the end of the voyage. Suggested gratuities are ₹470 per person per day for shipboard staff and ₹355 per person per day for local expert guides and transportation providers.

### LAUNDRY SERVICE

Twenty-four hour, professional laundry and pressing service is provided on board. Costs will be listed in each suite's directory, and charged to the Guest's account.

### MAIL

Our Reception Desk staff would be pleased to mail postcards on request. Applicable postage costs will be charged to the guest's account.



### **MEDICAL SERVICES**

The Ganges Voyagers staff is trained in first aid, and we are never far from on-shore medical services. Guests requiring oxygen for medical reasons are welcome to bring their own equipment, as required. Guests must bring the appropriate electric converter for personal medical equipment.

### **NEWSPAPERS**

The Ganges Voyagers subscribe to an international news service that provides summaries of the day's news. These are complimentary, and will be available in the public areas.

### **ON BOARD ACTIVITIES**

Starting with morning yoga on the Sun Deck, sari and turban tying sessions, portrait artists, cooking lessons, movie sessions, lectures, shopping in the ship's boutique, high tea, sand bar cricket matches and barbecues are just a few of the possible activities. The Lounge also has games and a wonderful library stocked with fiction and non-fiction relevant to the Guest's travel in India.

### **PETS**

Unfortunately, we are unable to accommodate pets of any kind aboard the Ganges Voyagers.

### **SPA SERVICES**

The Ganges Voyagers' Spas offers a range of spa treatments from well-trained, professional, spa staff. A menu of services is available on board, and all costs associated with spa services will be charged to the Guest's account.

### **SHORE EXCURSIONS**

All shore excursions during your cruise aboard the Ganges Voyager are included in your cruise tariff.

Excursions are led by expert guides, and guests are divided into groups, guaranteeing there are never more than 20-24 passengers touring together. Electronic listening devices are complimentary to all guests in order to ensure that guests are able to hear their guides, even in crowded areas.

### **SMOKING**

The comfort and safety of our guests is our first priority. Smoking is not permitted in the suites or enclosed, public areas on board.

There is a designated smoking area on the Ship.

### **SPECIAL OCCASIONS**

We are excited to celebrate our Guests' special moments. Please notify us at least 60 days prior to departure of any special occasions during the voyage.

### **VALUABLES**

All suites are equipped with a personal, electronic safe. Heritage River Journeys Ltd. is not responsible for valuables brought on board. Further details are provided within our Terms & Conditions.

### **VISITORS ON BOARD/SECURITY**

Only Guests who possess tickets for passage are allowed on board the Ganges Voyagers. Security Systems are provided on board to ensure everyone's safety throughout the journey.

# TERMS AND CONDITIONS

## CRUISE SERVICES

### IMPORTANT NOTICE

These Terms and Conditions apply to all vessels under Heritage River Journeys Pvt. Ltd. (HRJ) operation unless otherwise noted. Any and all information contained herein is in effect at the time of printing and is subject to change at any time and without notice.

Information contained in this brochure does not form part of any offer or contract. The transportation of guests and baggage on HRJ's vessels is provided solely by HRJ and is governed by the terms and conditions printed on the Passenger Ticket Contract. The Passenger Ticket Contract will be included with your travel documents and contains complete and important information regarding cancellations, itineraries, HRJ's liability, health and immigration requirements, and other relevant terms and conditions. The terms and conditions of the Passenger Ticket Contract will apply to persons who have booked a cruise regardless of whether or not they have embarked the vessel. Please read your Passenger Ticket Contract carefully. To the extent that any of the information in the brochure conflicts with the terms of the Passenger Ticket Contract, the terms and conditions contained in the Passenger Ticket Contract shall control.

Itinerary arrival and departure times are always subject to change without notice. HRJ reserves the right to cancel, alter, advance, postpone or substitute any scheduled

departure or itinerary, substitute the scheduled ship for another vessel, or substitute or cancel scheduled ports of call, which, in its sole judgment and discretion, is justified for any reason, and to do so without liability for any loss whatsoever to guests as a result of said change(s). Additionally, HRJ will offer an alternate booking/departure to confirmed guests in case a departure has to be cancelled due to lack of minimum occupancy or technical reasons or a full charter booking for that departure and in the event of the guest not accepting the alternate booking/departure, full refund will be made of payments made by the guest.

HRJ makes arrangements for transportation, other than cruise passage, only as a booking agent. HRJ's responsibility does not extend beyond the vessel. In arranging for the transportation of guests to and from the ship, HRJ does so with independent contractors. HRJ is not responsible for incidents such as airline cancellations, re-routings or any disruption of scheduled services or accommodation, or lost luggage.

All schedules, fares, and terms and conditions listed in this brochure are effective as of June 2016 and supersede any schedules, prices, and terms and conditions previously published. All fares indicated in this brochure including land and hotel, are capacity controlled, subject to change at anytime without notice and do not guarantee availability. All are subject to change and/or cancellation without notice.

Travel documents will not be dispatched until full and final payment and passenger Contact Information has been received by HRJ and cleared. For purposes of this Agreement, Contact Information shall mean a passenger's full name, passport number, 300 dpi photograph, address, telephone number (land and mobile), electronic mail address and emergency contact information and any other information as requested by HRJ. HRJ must be able to reach each passenger's emergency contact at any time of day. HRJ must, therefore, be provided with all information to allow HRJ to do so (such information should include the name, address, electronic mail address (if available) and phone number (including a cell phone number if available) of a parent, guardian, spouse, domestic partner, or other person to contact in the event of an emergency. No passenger will be allowed to embark a HRJ vessel unless HRJ has received and cleared all information.

### CRUISE TARIFF

2017/2018 cruise fares cover certain shipboard services including: suite accommodations, shore excursions, onboard meals and entertainment, complimentary beverages aboard ship (including Indian brand mineral water, tea and coffee throughout the cruise duration).

All fares are quoted in US dollars, are per guest and based on double occupancy.

Not included in your cruise tariff (unless specified) are:

airfare, hotel accommodations, optional shore excursions, meals ashore, imported mineral waters and sodas, fuel surcharges, laundry, gratuities for crew and guides, purchases from the ship boutique or any item or service of a personal nature such as medical care, massages and spa treatments, Champagne, premium wine and spirit selections are not included in your fare and may not be available.

### ITEMS NOT INCLUDED IN THE PUBLISHED TARIFF

Inclusions in the published tariff are generally specifically mentioned and exclusions include, but are not limited to, airfare, cost of passport and/or applicable visas, excess baggage fees, laundry, phone calls, items of a personal nature, gratuities, meals and beverages not detailed in the cruise program brochure, travel and health insurance.

### PASSENGER MANIFEST & CONTACT INFORMATION

For all passengers travelling on the cruise we require: copy of passport, copy of visa, 300 dpi photograph of the passenger, emergency contact information, arrival/departure details, medical/diet information and any other information as requested by Heritage River Journeys Pvt. Ltd.

Heritage River Journeys Pvt. Ltd. must be able to reach each passenger's emergency contact at any time of day. Heritage River Journeys Pvt. Ltd. must, therefore, be provided with all information to allow Heritage



River Journeys Pvt. Ltd. to do so (such information should include the name, address, electronic mail address (if available) and phone number (including a cell phone number if available) of a parent, guardian, spouse, domestic partner, or other person to contact in the event of an emergency. No passenger will be allowed to embark a Heritage River Journeys Pvt. Ltd. vessel unless Heritage River Journeys Pvt. Ltd. has received and cleared all information.

## HEALTH AND MEDICAL REQUIREMENTS

All guests are required to report in writing to Heritage River Journeys Pvt. Ltd. at the time their reservation is made:

1. Any physical or mental condition that may require medical or professional treatment or attention during the voyage
2. Any condition that may render the guest unfit for travel, or that may require special care or assistance
3. Any condition that may pose a risk or danger to the guest or anyone else on board the ship
4. Any condition that may require oxygen for medical reasons
5. Any intention or need to use a wheelchair, cane, or other mobility device.

By booking passage and by boarding the ship, the guest represents and warrants that he/she is physically and otherwise fit to travel, and that the guest will comply at all times with applicable rules and regulations of the ship and orders and instructions of the ship's officers.

Heritage River Journeys Pvt. Ltd. reserves the right without liability to require a guest to disembark and/or to refuse to board and transport a guest who, in the judgment of Heritage River Journeys Pvt. Ltd. or the ship's Captain or Manager, is unfit to travel or may require care beyond that which Heritage River Journeys Pvt. Ltd. is reasonably able to provide.

Heritage River Journeys Pvt.

Ltd. strongly recommends that guests are able to navigate any stairs or staircases without assistance. Should guests require assistance, they must travel with someone who is able to assist them both ashore and on board. Heritage River Journeys Pvt. Ltd. is unable to offer special assistance. Please note that wheel-on and/or wheel-off access is not available at ports-of-call.

Guests are also requested to advise any special dietary requirements at least 30 days before embarkation.

## BAGGAGE

You may bring aboard the ship a reasonable amount of clothing and personal effects without charge. Baggage for Heritage River Journeys Pvt. Ltd. guests or guests on our land extension programs must be handled in accordance with regulations. Baggage exceeding limitations is subject to the charges as set forth by the individual airlines. Airlines are strict with baggage limitations. Guests are encouraged to contact individual airlines for weight limitations.

All baggage must be securely packed, and properly and clearly labeled. Liquid, fragile, perishable and other articles not suitably packed are transported at your own risk. Heritage River Journeys Pvt. Ltd. is not responsible for loss or damage to baggage or any other personal item during air travel or land extension programs.

Baggage and personal belongings will be taken off the ship upon guest disembarkation. Under no circumstances will baggage be stored on board without the owner of such baggage being on the vessel. Heritage River Journeys Pvt. Ltd.'s is not responsible for baggage stored in shore side facilities.

Under no circumstances may dangerous items (including but not limited to: explosives, firearms, combustible or illegal substances) be taken aboard the ship. We recommend that you hand-carry travel documents (passport, visa, cruise tickets), medications and valuables. These items are the

full responsibility of the guest at all times. Heritage River Journeys Pvt. Ltd. shall not be responsible for the loss of, or damage to, such personal items.

## LOST PROPERTY

Heritage River Journeys Pvt. Ltd. will charge for the return of personal items left on board or lost and subsequently found.

## TRAVEL DOCUMENTS

All travel documents (air and cruise tickets, passport and medical insurance information) are the guest's responsibility. It is also the guest's responsibility to obtain any necessary visas and public health documents and to comply with all customs requirements. Without the required documents, a guest may be denied boarding and accommodation by Heritage River Journeys Pvt. Ltd. or the guest may be disembarked during the voyage and Heritage River Journeys Pvt. Ltd. will not make a refund or be otherwise liable to any guest for such denial of boarding or disembarkation.

India requires passports to be valid 6 months beyond intended stay. Please check with the appropriate consulate/embassy for specific requirements. Security measures imposed by governments may change from time to time and each guest will be required to comply with them. Please consult your travel professional for advice on such requirements to avoid loss of boarding privileges.

HRJ will not be responsible for advising passengers and/or obtaining documentation required for passage and/or for delays, losses, or damages as a result of improper documentation.

In the event that Heritage River Journeys Pvt. Ltd. as a courtesy provides information or advice as to necessary travel documents, visas and medical inoculations, guests are still obligated to verify such information with the appropriate government authorities and Heritage River Journeys Pvt. Ltd. does not warrant or guarantee the accuracy of such information.

Required travel documentation need to be provided to HRJ at least 45 days before embarkation. The guests needs to provide the following information: Passenger names, nationalities, passport particulars, photograph, gender and age of each passenger.

## SMOKING

Smoking on board the Ganges Voyager and Ganges Voyager II is only allowed in a designated outdoor area of the vessel. Smoking on excursions, or aboard motor coaches is strictly prohibited.

## GRATUITIES

Gratuities are not included in this cruise program. Gratuities to the Hotel Director, shipboard crew, local guides and drivers providing services on included excursions are additional. The amount of gratuity is completely at your discretion, however recommended gratuity guidelines will be included in the "CruiseGuide" for this cruise program.

## TAXES, GOVERNMENT FEES/QUASI-GOVERNMENT FEES AND FUEL SUPPLEMENTS

Heritage River Journeys Pvt. Ltd. reserves the right to pass through to its guests (including fully paid and deposited guests) any taxes and government fees/quasi-government fees that relate specifically to a guest's itinerary. "Taxes and Government fees/ quasi-government fees" include any and all fees, charges, surcharges, tolls and taxes imposed by governmental or quasi-governmental authorities including, but not limited to, customs fees, fuel supplements and surcharges, per person berth taxes or fees, embarkation and/or disembarkation fees at ports, airline transportation fees, dockage fees, and wharfage fees.

Heritage River Journeys Pvt. Ltd. reserves the right to charge a per-person fuel supplement in the event that eventual price increases for fuel up to and including the day of embarkation require Heritage River Journeys Pvt. Ltd. to



collect a fuel supplement from passengers. Heritage River Journeys Pvt. Ltd. may collect any taxes, government fees/quasi-government fees and fuel supplement (the "Surcharges") at the time of booking, prior to sailing or on board the vessel, even if the cruise fare has been paid in full. Surcharges will be invoiced accordingly.

All fares, and itineraries are subject to change without notice. Additional restrictions may apply. Heritage River Journeys Pvt. Ltd. reserves the right to correct any errors or omissions.

#### **FORCE MAJEURE**

In case of circumstances beyond normal control, such as war, civil or political unrest, act of terrorism, strike, catastrophe, epidemic, weather, embargo, piracy or disruption to fuel supplies for the Vessels, immediately affecting a departure date, HRJ may cancel individual departure dates in published itineraries. In such cases, full refund will be offered to those booked on such departures. For a cancellation of part of the itinerary of any departure caused by Force Majeure events, a pro-rated refund will be due.

In the case of water level being too high or low or defects to the Vessels beyond the control

of HRJ an alternative itinerary may be offered to guests. This is subject to accommodation and meals being maintained on board the Vessel.

Should it prove difficult or unsafe to embark or disembark guests at the scheduled points HRJ will, within reason, be liable for any extra costs of transporting guests to and from the revised point of embarkation or disembarkation. Any reason for changing the points of embarkation or disembarkation cannot count as a reason for cancelling any reserved departures by guests.

#### **INSURANCE**

HRJ is committed to keep its vessels in compliance with all relevant insurance relating to the operation and running of the vessels. HRJ will not cover individual guest's medical expenses, emergency repatriation, return of the guest's remains in the unfortunate event of death, and loss, theft or damage to any of the guest's property during the period of the cruise/itinerary.

HRJ's vessels are entered with a Member of the International Group of P&I Clubs. This P&I cover also includes a Tour Operators clause catering to any pre/post cruise activities and programs.

#### **LIMITATION OF LIABILITY**

If a Guest is injured, becomes ill, or dies, or the Guest's property is lost or damaged, or the Guest and / or his / her property is delayed, HRJ will not be liable to the Guest for any damages unless the occurrence was due to the negligence of HRJ or willful fault. HRJ also disclaims liability to Guests under any circumstances for infliction of emotional distress, mental suffering or psychological injury which was not: (i) the result of physical injury to the Guest caused by the negligence or fault of a crew member or the manager, agent, master or operator of the Vessels; (ii) the result of Guest having been at actual risk of physical injury, and such risk was caused by the negligence or fault of a crew member or the manager, agent, master or operator of the Vessels; or (iii) intentionally inflicted by a crew member or the manager, agent, master or operator of the Vessels. In no event will HRJ be liable to the Guests, their agents or any one else claiming on behalf of or for either of them for consequential, incidental, exemplary or punitive damages. In addition to all of the restrictions and exemptions from liability listed herein, the liability of HRJ for the death of or personal injury (including emotional distress or injury) to a Guest.

#### **APPLICABLE LAW**

These Terms and Conditions for cruise services will be deemed to have been issued at New Delhi, India. HRJ and the Passengers/ Agents agree to submit to the jurisdiction of the Civil Court in New Delhi, India in any dispute arising out of, or in connection with, this arrangement or these Terms and Conditions, the ownership and/or operation of Vessels, to the exclusion of the jurisdiction of the courts of any other country. Guests/ Agents hereby waive any venue or other objection that may be available to any such action or proceeding being brought in said court.

#### **DISCLAIMER:**

This brochure may contain inadvertent technical or factual inaccuracies and typographical errors. HRJ reserves the right to correct errors and omissions at any time without prior notice, and to cancel any offered product, service, amenity, etc. in the event of any error or omission in the description, including pricing and availability.

If Ganga lives, India lives.  
If Ganga dies, India dies.

**VANDANA SHIVA**  
RENOWNED ENVIRONMENTALIST





**HERITAGE**  
RIVER JOURNEYS PVT. LTD.